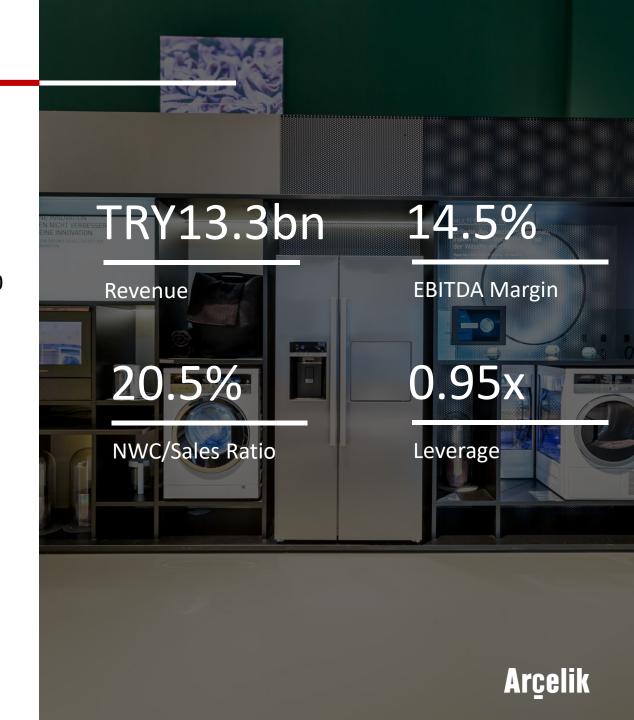


2020 Q4 Highlights

- Strong top line growth at 59%
- Strong demand continued in many markets
- High margins sustained as Q4 was the best quarter of 2020
- Positive performance in FCF (TRY 629 mn)
- Further improvement leads to historical lows in working capital and leverage
- Strategic partnership with Hitachi Global Life Solutions
- Recognized as the Industry Leader by DJSI for the second year in a row



Industry Leader in DJSI Again!



- Arçelik has once again been recognized as the Industry Leader by the DJSI.
- Arçelik is the only Turkish industrial company to be listed in DJSI in the Emerging Markets category for four consecutive years.

Total SAM ESG Score

| Top 3 Ranking | 2019 | 2020 |
|---------------|------|------|
| Arçelik A.Ş | 69 | 79 |
| Competitor A | 67 | 76 |
| Competitor B | 66 | 67 |

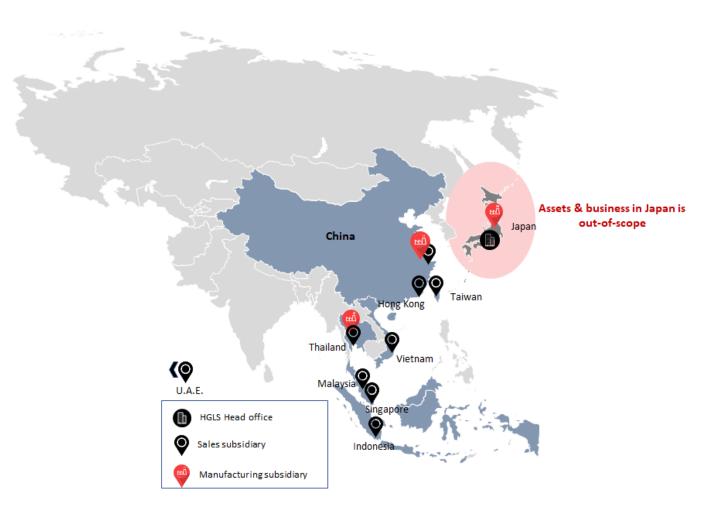
| Arçelik A.Ş Dimensions | 2019 | 2020 |
|------------------------|------|------|
| Total | 69 | 79 |
| Governance & Economic | 68 | 74 |
| Environmental | 79 | 85 |
| Social | 62 | 83 |

<u>Deal with Hitachi: Increasing Foothold in APAC</u>

| | Hitachi GLS will establish an SPV, which owns sales & production subsidiaries outside Japan. |
|--|--|
| Overview | Arcelik agreed to pay USD 300 mn* for 60% stake of the SPV |
| License agreement for Hitachi brand, outside Japan | |
| | ■ Increase Arçelik footprint in Asia |
| Rationale | Synergy opportunities for both brands in the global appliance market |
| | Inorganic growth and better balance sheet metrics |
| Financing | Arçelik will finance the transaction with cash in hand. |
| Conditions | Subject to approval from regulatory authorities |
| Timetable | ■ Expected closing : April 2021 |

^{*} The total consideration will be subject to adjustment according to the change in the net working capital and net debt level and the value corresponding to the minority share in the affiliated companies as of the closing date.

SPV Operational Review



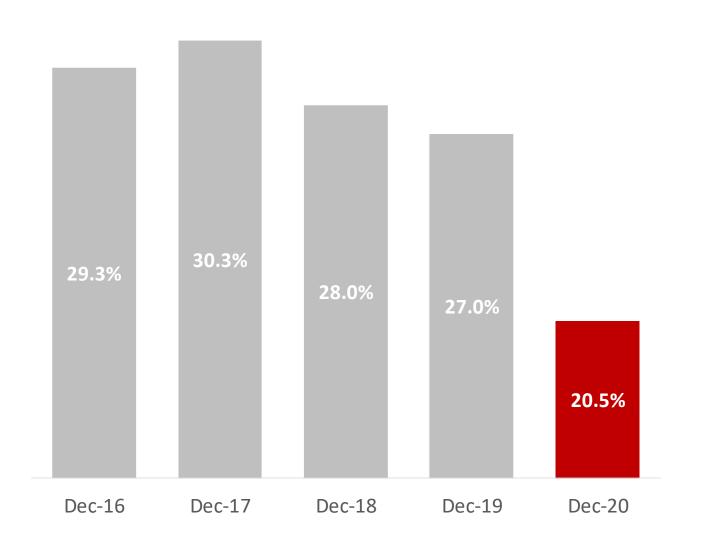
- Production facilities located in China and Thailand
 - China: Washing Machine
 - Thailand: Refrigerator, washing machine, vacuum cleaner, pump, rice cooker, shower heater
- Cumulative production capacity of around 3 mln.
 units for WM and REFs
- Sales companies are located in Thailand, China,
 Hong Kong, Taiwan, Singapore, Malaysia, Indonesia,
 Vietnam, Myanmar and UAE.
- A workforce of around 3,800 employees

2020 Q4 Key Factors Sales/Margins





2020 Q4 Historically Low WC/Sales



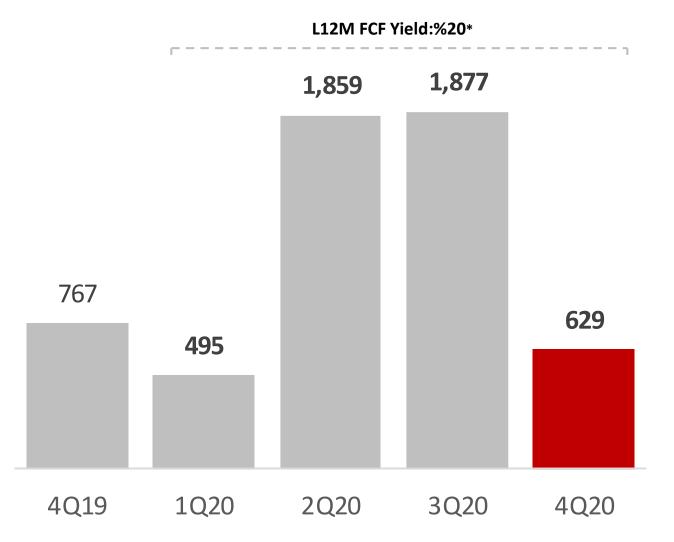
Continuing Improvement in WC Management

- Continue focusing on SKU optimization and inventory management
- Strong receivable collection performance in domestic market



2020 Q4 Strong Cash Generation

FCF Generation (TRYmn)



Strong Focus on FCF Generation

- Despite seasonally high CAPEX, FCF generation remained strong
- Capacity investments to catch-up with demand rebound
- Continuing improvement in WCR



2020 Q4 Strong Balance Sheet

Net Leverage



Jun '18 Sep '18 Dec '18 Mar '19 Jun '19 Sep '19 Dec '19 Mar '20 Jun '20 Sep '20 Dec '20

Bond Roll-overs in 2021

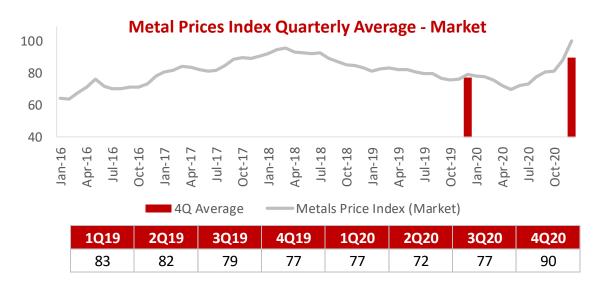
| Currency | Amount | Maturity | |
|----------|--------|----------|--|
| TRY | 500 | Feb' 21 | |
| TRY | 500 | Jul' 21 | |
| EUR | 350 | Sep' 21 | |

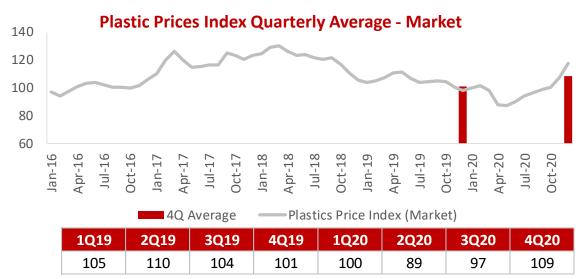
Great Flexibility and Strong Balance Sheet

- Around 60% of total financial debt is due in 2021
- Huge cash of TRY 12 billion in hand
- Net Leverage of ~1.0x gives flexibility in capital allocation
- Eurobond Roll-over options include: Investment loan, a normal issuance or a green bond (or a combination of several options)
- Comfortable in terms of timing and acces to liquidity



2020 Q4 Raw Material Trends





Limited Cost Pressure in Q4

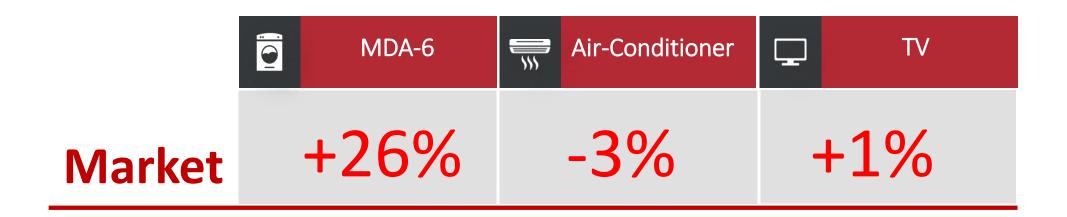
- Market prices increased by 20-25% during the quarter (3Q20-end vs. 4Q20-end)
- Thanks to previously secured contracts, Arcelik's procurement cost did not change dramatically



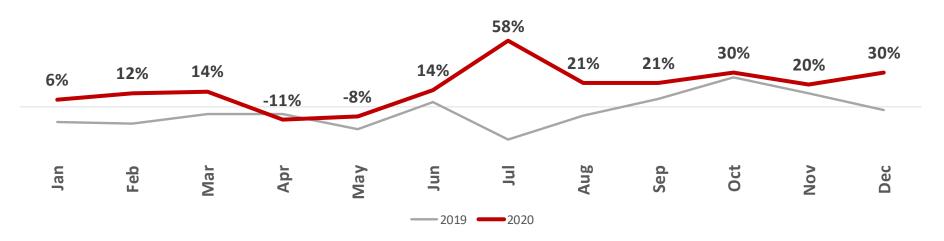
Regional Market Dynamics



2020 Q4 Turkish Market

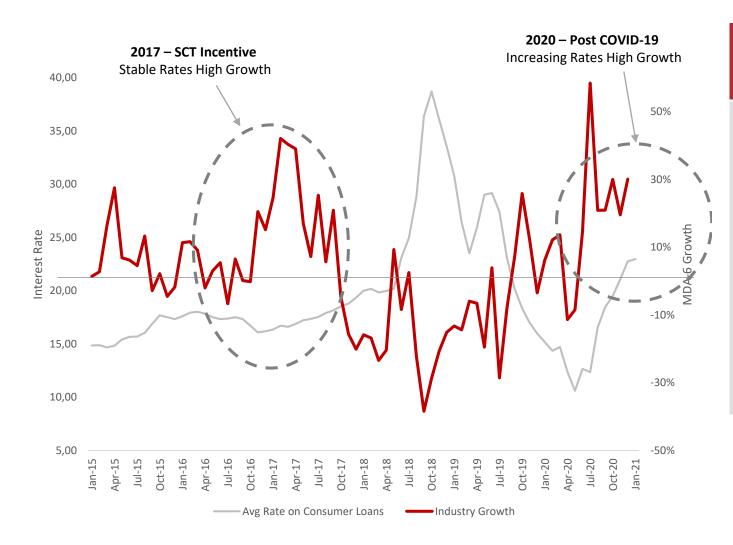


Turkish MDA6 Market YoY Change





2020 Q4 Rates and Demand



Limited correlation between interest rates and demand

- 10ppt hike in consumer loan rates only increases the monthly payment of the customer by ~TRY20*
- Indirect impact through higher liquidity
- Consumer confidence, consumer expectations and government incentives are main factors in replacement demand



2020 Q4 European Market



Stronger demand sustained

- Substantial growth during the quarter
- Black Friday shifted to December in some countries, resulting in a very strong year-end
- Both East and West Europe closed 2020 with a YoY growth despite lockdowns in 2Q20



2020 Q4 Arçelik Performance in International

52% Europe

- Double digit revenue growth in Spain, Italy, UK, with negative performance only from France
- All major countries in E. Europe, recording double-digit topline growth
- Profitability supported by strong EUR, GBP and weak TRY

7%

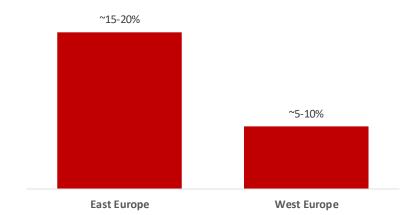
- Africa
- Highest sales for 2020 was achieved in Q4 for **Defy** as topline was up by 12% in local currency
- Despite the worst quarter in Defy history (sales down 45% in Q2), yearly sales were almost in line with 2019.
- Annual profit margins improved for Defy thanks to tight expense control, price adjustments and lower interest rates

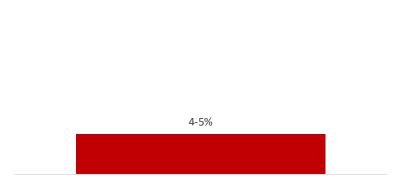
9%

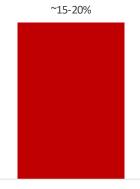
Asia-Pacific

- Very strong demand in Q4 with sales up by 48% in Pakistan, bringing YTD decline to below 20% in local currency
- Thanks to strong business results in Q4 (sales up almost 29%), the year was almost flat for **Singer Bangladesh**, despite almost 2-month lockdown in Q2
- **ASEAN** revenue realized at USD27 mn

Arcelik Regional Sales Growth (YoY % in EUR)





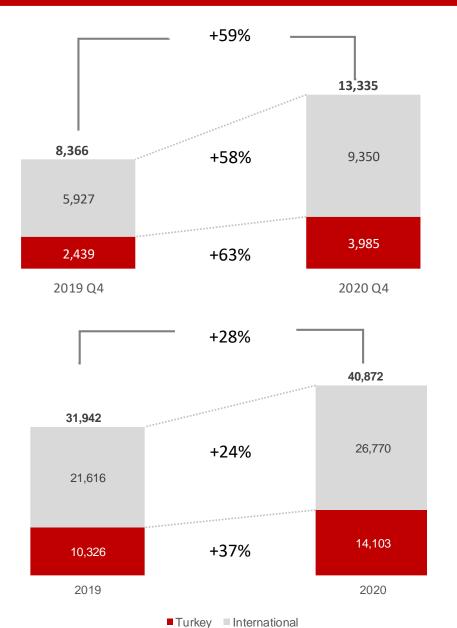


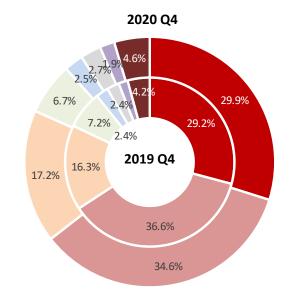
Arcelik

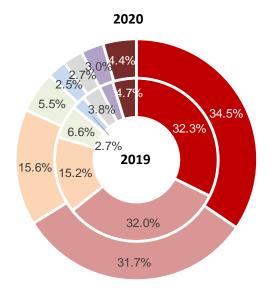
Sales Performance



2020 Q4 Sales by Region

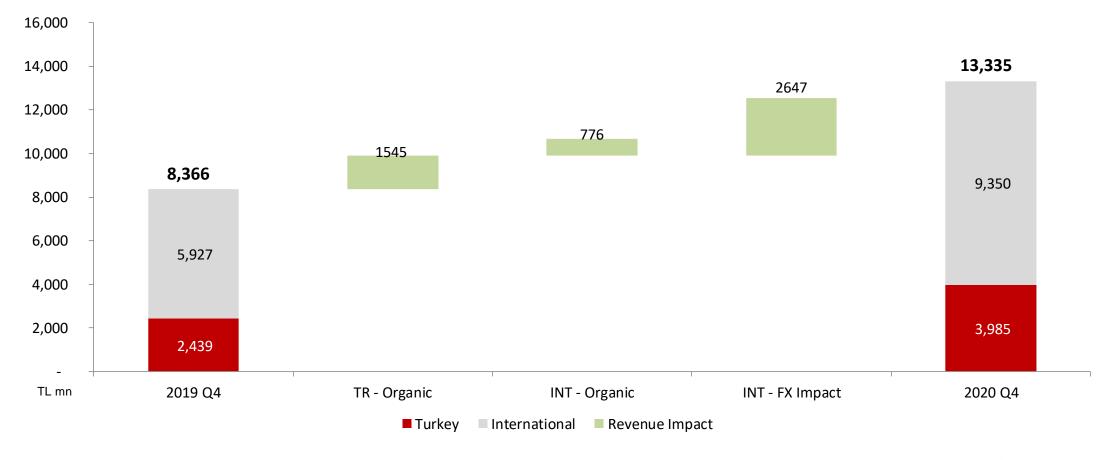






Turkey Western Europe CIS&Eastern Europe Africa Middle East Pakistan Bangladesh Other Arcelik

2020 Q4 Sales Bridge



| 2020 Q4 | Organic | Currency Effect | TOTAL |
|----------------------|---------|-----------------|-------|
| Domestic Growth | 63.3% | 0.0% | 63.3% |
| International Growth | 13.1% | 44.7% | 57.8% |
| Total Growth | 27.7% | 31.6% | 59.4% |



Financial Performance



2020 Q4 Income Statement

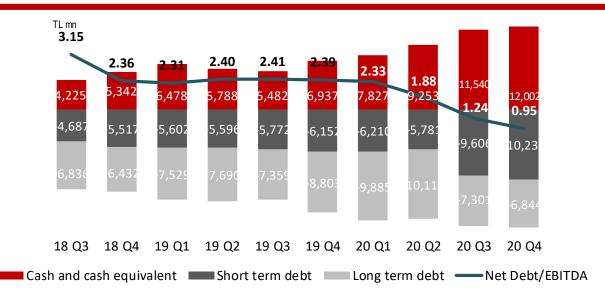
| | | | | | Δ% | | | |
|----------------------|---------|---------|---------|--------|-----|---------|---------|--------|
| TL mn | 2020 Q4 | 2019 Q4 | 2020 Q3 | Δ% ΥοΥ | QoQ | 2020 9M | 2019 9M | Δ% ΥοΥ |
| Revenue | 13,335 | 8,366 | 11,938 | 59 | 12 | 40,872 | 31,942 | 28 |
| | | | | | | | | |
| Gross Profit | 4,786 | 2,607 | 4,132 | 84 | 16 | 13,806 | 10,215 | 35 |
| margin | 35.9 | 31.2 | 34.6 | | | 33.8 | 32.0 | |
| EBIT * | 1,607 | 593 | 1,368 | 171 | 17 | 4,135 | 2,296 | 80 |
| margin | 12.0 | 7.1 | 11.5 | | | 10.1 | 7.2 | |
| Profit Before Tax | 1,379 | 282 | 1,285 | 389 | 7 | 3,498 | 1,114 | 214 |
| margin | 10.3 | 3.4 | 10.8 | | | 8.6 | 3.5 | |
| Net Income** | 1,163 | 240 | 1,041 | 385 | 12 | 2,848 | 925 | 208 |
| margin | 8.7 | 2.9 | 8.7 | | | 7.0 | 2.9 | |
| | | | | | | | | |
| EBITDA* | 1,932 | 872 | 1,713 | 122 | 13 | 5,357 | 3,351 | 60 |
| margin | 14.5 | 10.4 | 14.3 | | | 13.1 | 10.5 | |
| EBITDA - ex.one-offs | 1,932 | 872 | 1,713 | 122 | 13 | 5,073 | 3,351 | 51 |
| margin | 14.5 | 10.4 | 14.3 | | | 12.4 | 10.5 | |

^{*} EBIT was calculated by deducting the impact of foreign exchange gains and losses arising from trade receivables and payables, credit finance income and charges and cash discount expense and adding income and expenses from sale of property plant and equipment. 2020 Q3 EBITDA is also adjusted for TRY27mn loss arising from sale of manufacturing facility in China



^{**} Net income before minority

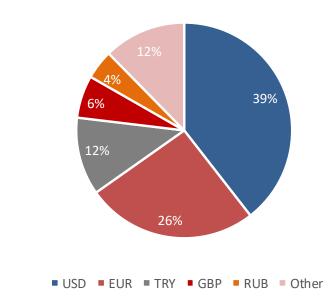
2020 Q4 Cash & Financial Debt



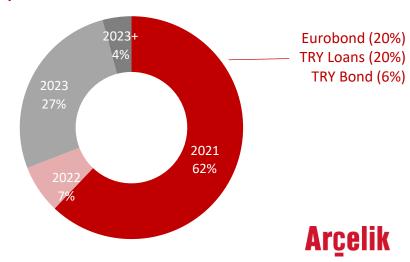
Financial Debt profile (as of Dec 31 2020)

| | Effective | mn Original | TL mn |
|------------|------------------------|-------------|------------|
| | Interest Rate p.a. (%) | Currency | Equivalent |
| TRY | 11.9% | 4,764 | 4,764 |
| EUR | 0.9% | 211 | 1,896 |
| GBP | 0.6% | 5 | 52 |
| USD | 2.1% | 23 | 170 |
| ZAR | 5.1% | 900 | 453 |
| AUD | 3.3% | 13 | 74 |
| RUB | 2.0% | 111 | 11 |
| PKR | 7.8% | 13,963 | 635 |
| BDT | 7.0% | 2,054 | 179 |
| Total | | | 8,233 |
| USD | 5.1% | 506 | 3,712 |
| EUR | 4.0% | 354 | 3,187 |
| TRY* | 19.1% | 1,026 | 1,026 |
| Total Bond | | | 7,925 |
| Total | | | 16,158 |

Cash Breakdown by Currency



Debt Maturity Profile



2020 12M **Cash Flow**





2021 Guidance



2020 Guidance

| | | Guidance | Realized | 1 |
|--------------------|-----------------------------|---------------------|------------|-----------------|
| Arcolik | Turkey (in TRY) | 25-30% growth | √ √ | 37% growth |
| Arçelik Revenue | International (in FX) | < 5% decline | ✓ | 2% decline |
| | Consolidated Total (in TRY) | 20-25% growth | √ √ | 28% growth |
| Profitability | EBITDA Margin | >11.5% | ✓ | 13.1% |
| Working Cap | oital/Sales | < 27% | ✓ | 20,5% |
| CAPEX | | Around EUR 180 mio. | X (| c. EUR 215 mio. |



2021 Guidance

Arçelik Revenue Turkey (in TRY) 15-20% growth

International (in FX) >5% growth

Consolidated Total (in TRY) c.20% growth

Profitability

EBITDA Margir

c.11.0%

Working Capital/Sales

c.25%

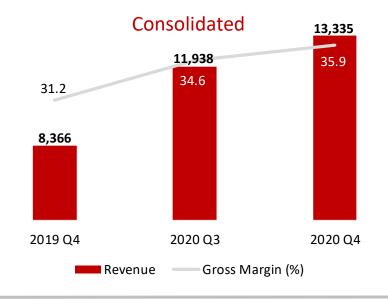
CAPEX

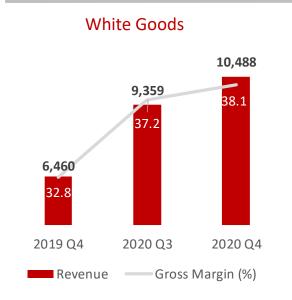
c.220 mio.

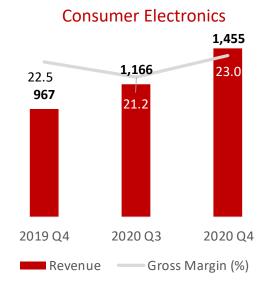


APPENDIX: Other Financial Statements

2020 Q4 Margin by Segments



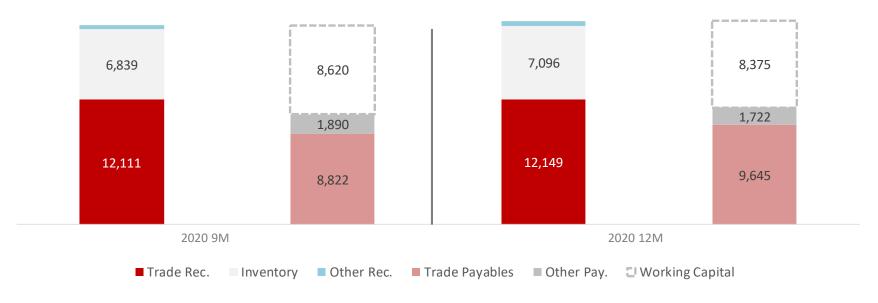




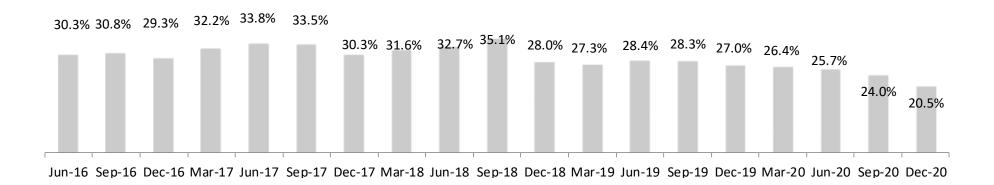




2020 Q4 Working Capital

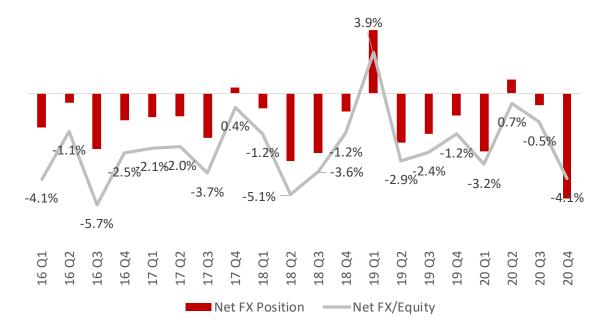


Working Capital / Sales





2020 Q4 FX Hedging



- FX hedging is a strictly pursued policy in Arçelik since more than 30 currencies are actively managed in global operations.
- It is a KPI for the company management not to have an FX exposure exceeding low single-digit % of equity.

| (TRYmn) | Before Hedge | Hedged Position | Net Position |
|---------|-----------------|--------------------|-----------------|
| EUR | -15 | 14 | -2 |
| USD | 10 | -18 | -8 |
| GBP | 11 | -11 | 0 |
| Other | 1,347 | -1,907 | -560 |
| TOTAL | 1,353 | -1,923 | -570 |

| Net FX Position/Equity | -4.1% |
|------------------------|-------|
| Net FX Position/Equity | -4.1% |

 The primary strategy is on balance sheet hedging mainly through cash, receivables, payables and financial liabilities, and the remaining part is hedged through financial derivatives.



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