

### **AGENDA**



Our big data indicators& Recent Macro forecasts

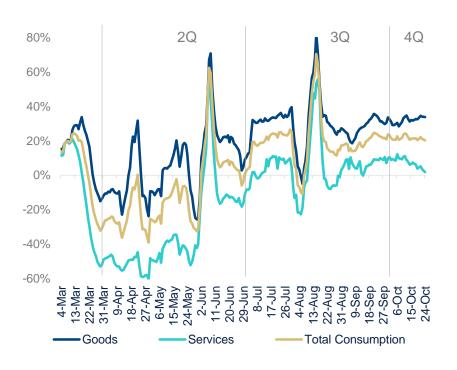




### OUR DAILY BIG DATA INDICATORS STILL SUGGEST SOLID CONSUMPTION AND ONLY A SLIGHT MODERATION IN INVESTMENT AT THE START OF 4Q

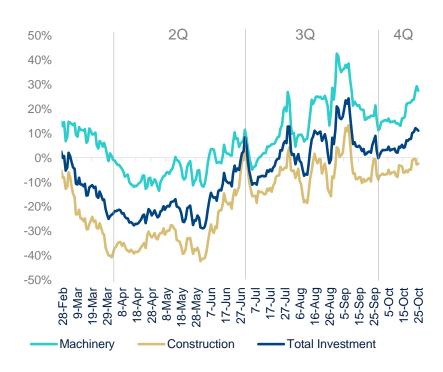
#### GARANTI BBVA BIG DATA CONSUMPTION INDEX

(Cumulative 7 days, YoY Nominal)



#### GARANTI BBVA BIG DATA INVESTMENT INDEX

(Cumulative 28 Days, YoY Nominal)

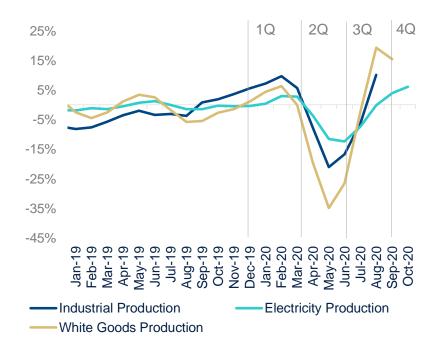




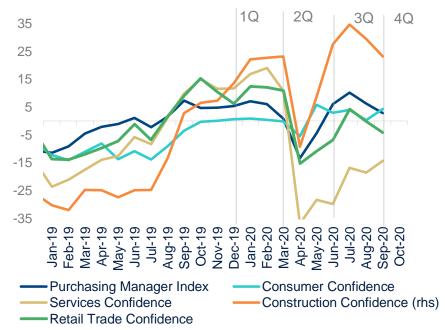
### SOFT DATA INDICATORS STARTED TO SHOW EARLY SIGNS OF DECELERATION BUT HARD DATA STILL REMAIN SUPPORTIVE CONFIRMING OUR BIG DATA

#### TURKEY: HIGH FREQUENCY HARD DATA INDICATORS

(3-Month YoY, including the fist 2 weeks of October)



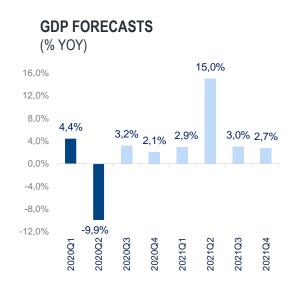
#### TURKEY: HIGH FREQUENCY SOFT DATA INDICATORS (yearly difference)





### MACROECONOMIC FORECASTS

	2019	2020 (f)	2021 (f)
GDP (%)	0.9	0.0	5.5
CBRT Funding Rate (% YE, yoy)	12.0	13.5	10.5
Inflation Rate (% YE)	11.8	11.5	10.0
Current Account Balance / GDP	1.1	-5.1	-4.5
Budget Deficit / GDP	-2.9	-5.3	-4.7
EU Defined Sovereign Debt / GDP	33%	42%	44%



**Main Assumptions of the Baseline Scenario** 

Covid-19

Gradual improvement through 2021 following the introduction of a vaccine in 1Q21

**Financial** markets

No significant spikes in financial tensions, volatility will gradually recede over 2021

**Economic** policies

Rebalancing policies (reinforcing normalization) at least until the recovery consolidates

**Economic** activity

A prolonged recovery, gradually boosted by effective treatments and the end of social distancing over 2021



### **AGENDA**

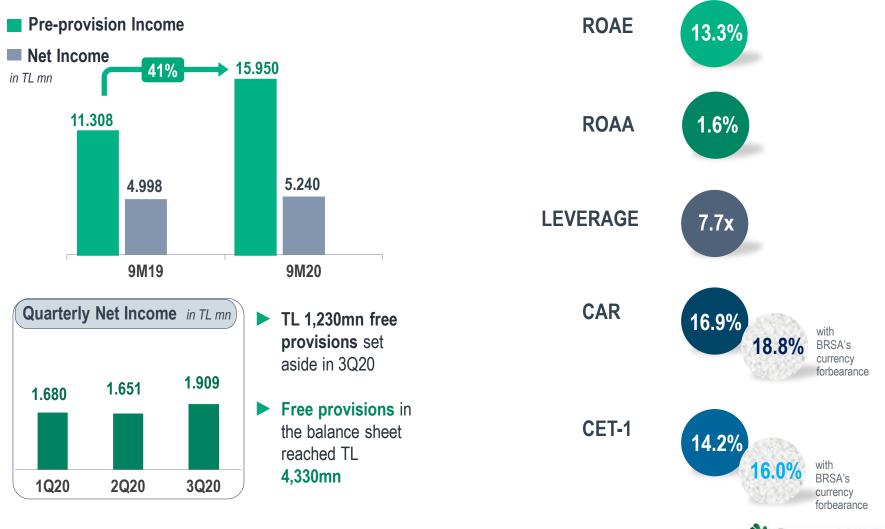




➤ Slowdown in lending, sustained strong revenue generation capability & further strengthened provisions

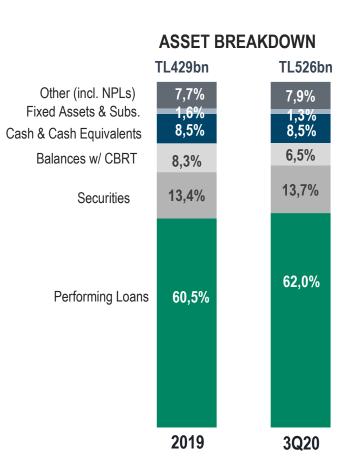


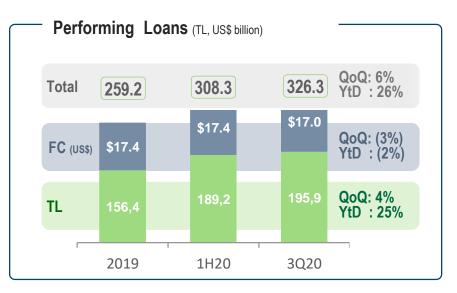
### ROBUST PRE-PROVISION INCOME GENERATION CONTINUES FURTHER PROVISION BUILD UP WHILE DELIVERING STRONG PROFITABILITY

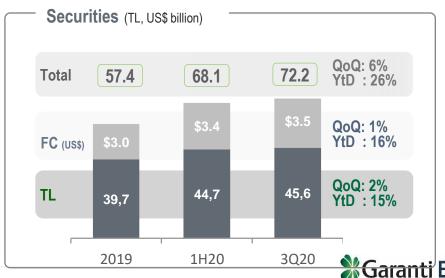


<sup>1</sup> Please refer to page 29 for detailed breakdown of pre-provision income and revenues Note: In ROAE and ROAA calculation, non-recurring items (i.e. Free provisions) are excluded when annualizing Net Income for the remaining quarters of the year

### **BALANCED ASSET GROWTH IN 3Q**

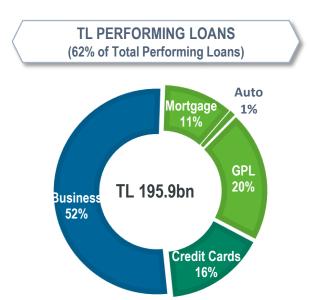






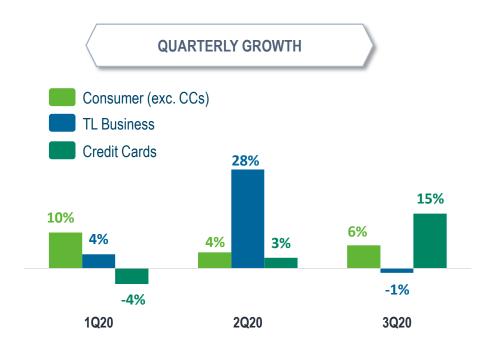
Investor Relations

# INCREASED ACTIVITY IN CONSUMER LENDING BUSINESS BANKING LOANS WERE MUTED AFTER ITS SOLID GROWTH IN 1H





Slowdown in business loans after 33% growth in 1H20.



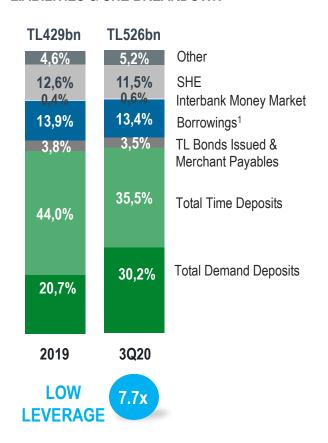
## Consumer loans & credit card utilization gained pace starting from June;

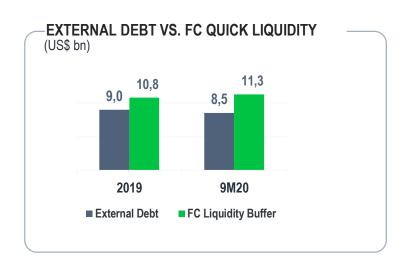
- Pent-up demand for consumer loans following the easing of pandemic related restrictions.
- Attractive rates ignited further consumer loan demand, however, Consumer loans are expected to cut pace in 4Q due to increasing rates & lower maturities.
- GPL growth in the quarter has been 9%.
- 48% of GPLs are granted to salary customers.



### HIGHLY LIQUID BALANCE SHEET MAINTAINED

#### LIABILITIES & SHE BREAKDOWN





Total LCR	183%
Minimum Requirement	100%
ECICD	2400/
C LCR	340%

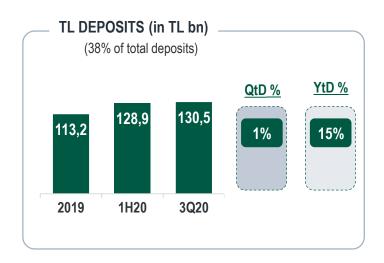


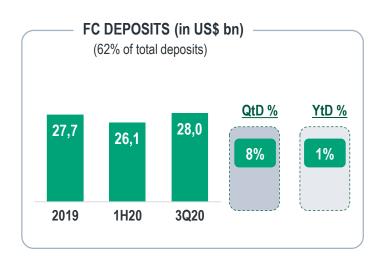
<sup>1</sup> Includes funds borrowed, sub-debt & FC securities issued

<sup>2</sup> FC Liquidity Buffer includes FC reserves under ROM, swaps, money market placements, CBRT eligible unencumbered securities

<sup>3</sup> Represents the average of September. As per regulation dated 26 March 2020, min. Required levels were suspended until 31 December 2020.

### FURTHER INCREASED SHARE OF DEMAND DEPOSITS





#### **HIGH SHARE OF DEMAND DEPOSITS**



in demand deposits on top of 38% growth in 2019

DEMAND DEPOSITS /
TOTAL DEPOSITS:



TL DEMAND/ TL DEPOSITS: 31%

FC DEMAND/ FC DEPOSITS: 55%

#### STICKY & LOW COST DEPOSITS

SHARE OF SME & RETAIL DEPOSITS<sup>1</sup>

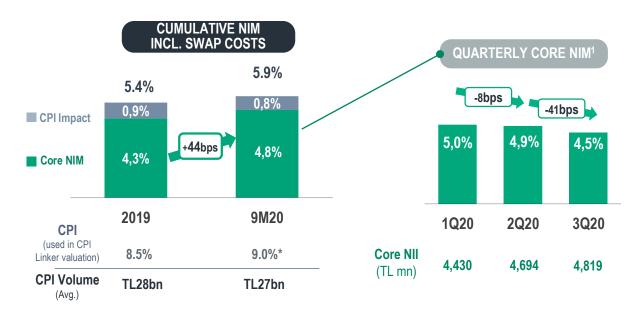
76% IN TL CUST. DEPOSITS

76% IN FC CUST. DEPOSITS



<sup>1</sup> Based on bank-only MIS data.

# UPWARD LOAN REPRICING AND CPI LINKERS INCOME WILL ALLEVIATE THE PRESSURE COMING FROM FUNDING COST INCREASE



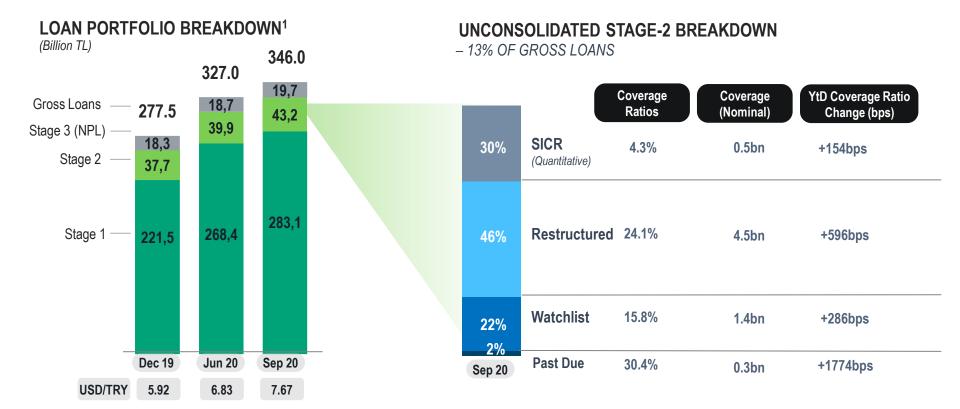
- ► Core NII sustained its strong level
- High share of demand deposit contributing to margin performance
- Outstanding TL loan yields have started to pick-up starting from August
- Increasing funding costs will largely be hedged with CPI linkers



<sup>1</sup> Core NIM = NIM including Swap costs and excluding CPI linker gains

<sup>\*</sup> CPI rate used in the valuation was revised up to 9% in August and 10.5% in September from 7.5% in June & July.

### COVERAGES FURTHER STRENGTHENED WITH MAINTAINED PRUDENT APPROACH



Coverage Ratios				
Total	6.1%	6.3%	6.5%	Total provision
Stage 1	0.5%	0.6%	0.6%	in the balance sheet
Stage 2	10.5%	15.4%	15.7%	increased by
Stage 3	62.4%	66.6%	68.5%	TL 5.7bn YTD

- 82% of SICR is not delinquent at all
- 90-180 days files' balance decreased from TL 1.5bn to TL 1.2bn in 3Q Past due & Restructured buckets, following the temporary measure on NPL recognition day\*
- 30-90 days files' balance was TL 182mn in 3Q, following under Stage-1 post the temporary regulation



Note: SICR: Significant Increase in Credit Risk per our threshold for Probability of Default (PD) changes 1 Excludes Leasing and Factoring Receivables

<sup>\*</sup>Stage-2 past due definition changed to 90-180 days after regulation change of increased NPL recognition day to 180 days.

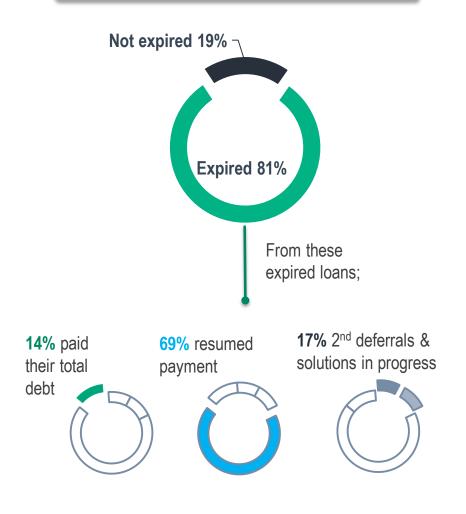
### **DEFERRED LOANS**

#### **DEFERRALS BREAKDOWN BY SEGMENT**



~43% of deferred loans are classified under Stage-2 with **21% coverage** 

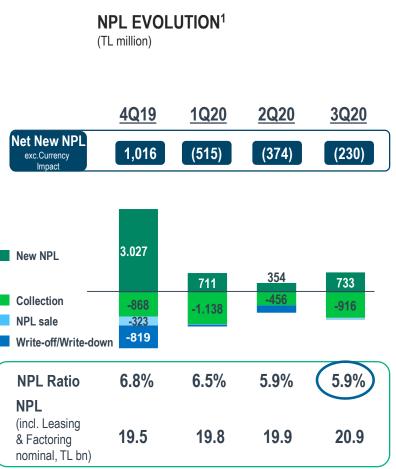
#### **DEFERRALS PAYMENT PERFORMANCE**

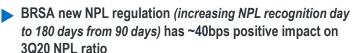


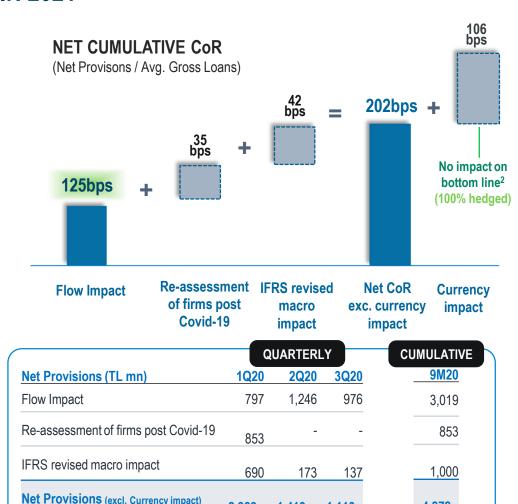


### NET NEW NPL INFLOW CONTINUED TO BE NEGATIVE - PANDEMIC RELATED **FULL NPL HIT LIKELY TO BE SEEN IN 2021**

**Currency Impact** 







2.339

749

1.419

453

4,872

2,550

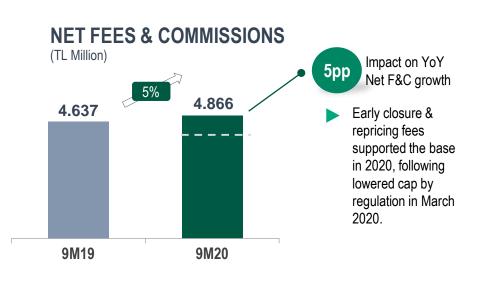
1.113

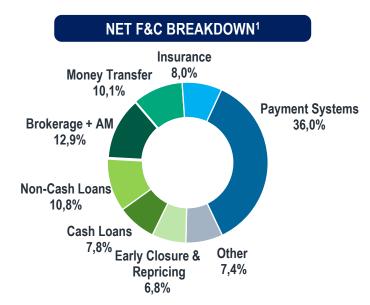
1.348

<sup>1</sup> NPL evolution excludes currency impact

<sup>2</sup> Currency depreciation impact of TL 2.55bn in 9M20 was fully offset via trading gain

### SUSTAINED STRONG NET FEES AND COMMISSIONS BASE EVEN AFTER **REGULATORY PRESSURES & COVID-19 IMPACT**







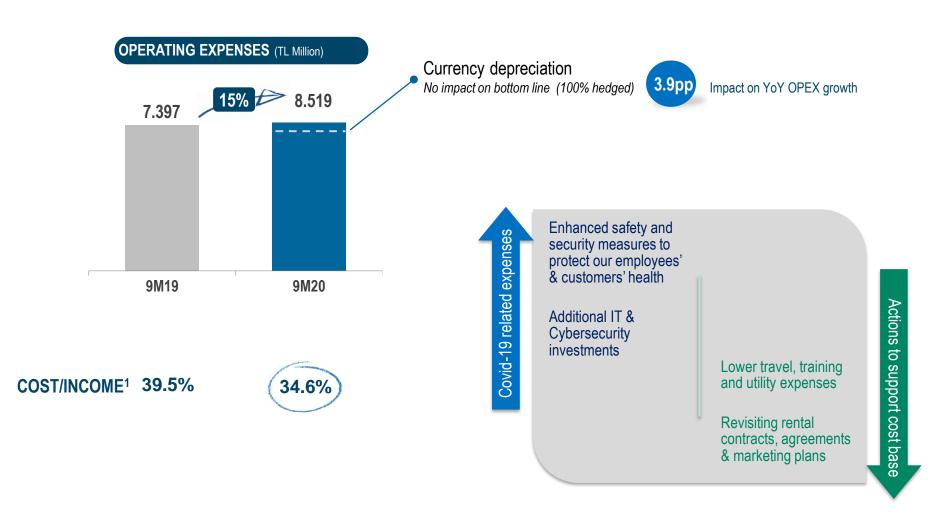
QoQ increase backed by lending related fees & payment systems as economic activity has started to recover

#### **Annual Growth**

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Payment Systems	-26%	Impact of merchant fee regulation effective as of Nov. 01, 2019 and regulation on cash
		advance fees, effective as of March 01, 2020
Money Transfer	-21%	YoY contraction due to introduced cap on
		Money transfer fees, effective as of March 01, 2020
Insurance	+59%	Normalization in economic activity
Cash Loans	+80%	supported insurance & cash loans fees.
Brokerage & AM	68%	Increased activity in capital market instruments

<sup>1</sup> Net Fees&Comm. breakdown is based on MIS data. Insurance fee includes Private Pension & Life insurance fee income whereas it is accounted for under 'other income' in consolidated financials

### COSTS UNDER CONTROL. CURRENCY DEPRECIATION PRESSURED THE BASE, YET NO BOTTOM-LINE IMPACT DUE TO HEDGING MECHANISM



<sup>1</sup> Income defined as NII inc. Swaps + Net F&C + Dividend Income + Subsidiary Income

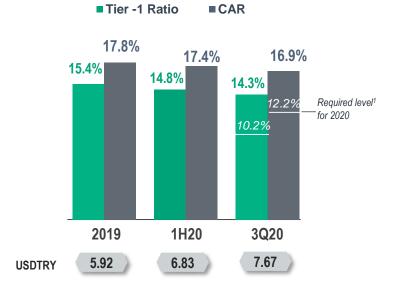


<sup>+</sup> Net Trading Income (excludes swaps & currency hedge) + Other income (net of prov. Reversals)

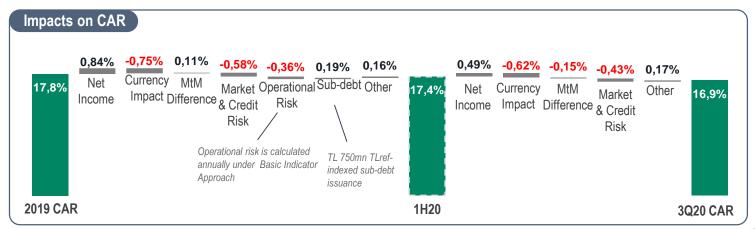
### CAPITAL REMAINED WELL ABOVE THE REQUIRED LEVEL

#### **SOLVENCY RATIOS**

without BRSA's currency forbearance









### **APPENDIX**

Pg. 20	2020 Guidance
Pg. 21	Sector Breakdown of Gross Loans
Pg. 22	Staging and coverage ratios of key sectors
Pg. 23	Structure of FC Loan Portfolio
Pg. 24	Maturity Profile & Liquidity Buffers
Pg. 25	Adjusted L/D and Liquidity Coverage Ratios
Pg. 26	Consumer Loans & TL Business Banking Loans
Pg. 27	Securities portfolio
Pg. 28	Summary Balance Sheet
Pg. 29	Summary P&L
Pg. 30	Key Financial Ratios
Pg. 31	Quarterly & Cumulative Net Cost of Risk



### **2020 GUIDANCE**

### Faring broadly in-line with the revised guidance

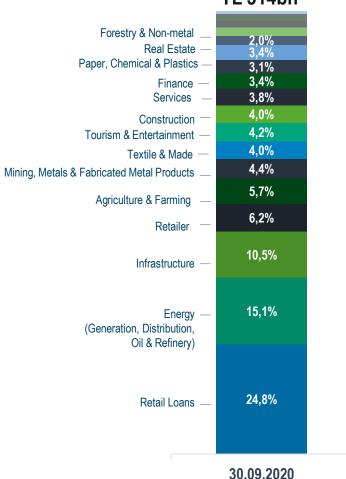
	Revised Guidance (Jul'20)
TL Loans (YoY)	~25%
FC Loans (in US\$, yoy)	Shrinkage
NIM Incl. Swap Cost	~50bps
Excl. CPI	expansion
Fee Growth (YoY)	High single digit shrinkage
OPEX Growth (YoY)	<10%
NPL ratio	~6.5%
Net Cost of Risk (excl.currency impact)	<300bps
ROAE	Low-teens

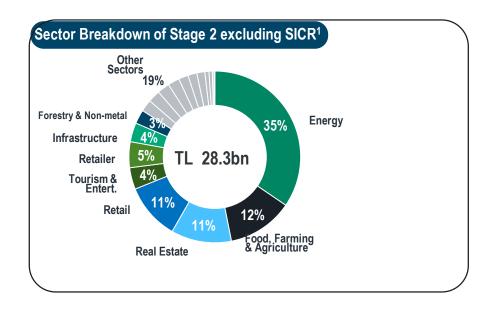


### WELL-DIVERSIFIED PORTFOLIO...

#### **SECTOR BREAKDOWN** OF GROSS LOANS<sup>1</sup>

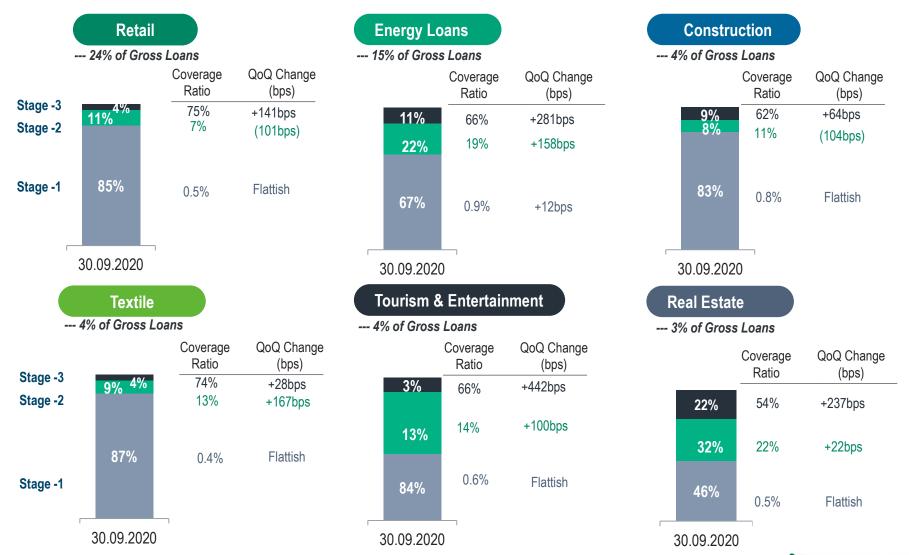








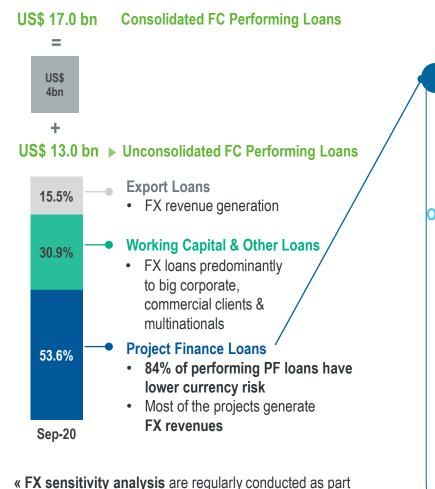
### ...WITH STRONG COVERAGE RATIOS



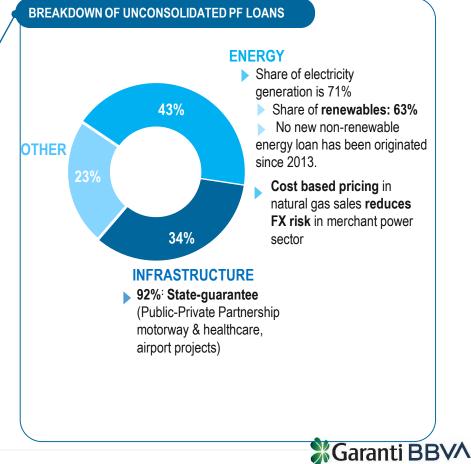
### APPENDIX: STRUCTURE OF FC LOAN PORTFOLIO

#### FC PERFORMING LOANS

- 40% OF TOTAL PERFORMING LOANS



of the proactive staging and provisioning practices»



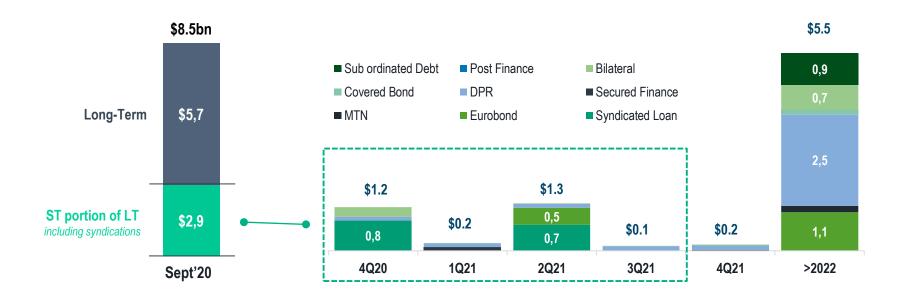
### APPENDIX: COMFORTABLE LIQUIDITY & MANAGEABLE EXTERNAL DEBT STOCK

#### GARANTI'S EXTERNAL DEBT1

#### MATURITY PROFILE OF EXTERNAL DEBT

(US\$ billion)

(US\$ billion)

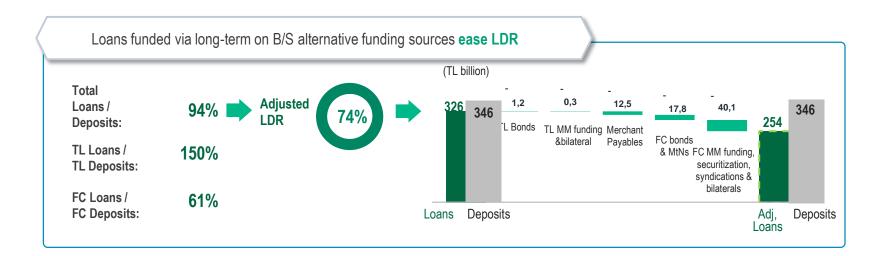




CBRT eligible unencumbered securities



### APPENDIX: ADJUSTED LDR AND LIQUIDITY COVERAGE RATIOS



Total LCR	183%
Minimum Requirement	100%
ECLOR	2400/
FC LCR	340%



### APPENDIX: CONSUMER & TL BUSINESS BANKING LOANS

### TL BUSINESS BANKING

(TL billion)



**CONS. MORTGAGE LOANS** (TL billion)



#### 5% 7 4% 7 28% 7 (1%) 103.4 102.2 81.0 77.9 74.5 Mar-20 Jun-20 Sep-19 Dec-19 Sep-20



### **CONSUMER AUTO LOANS** (TL billion)



### **CONSUMER GENERAL** PURPOSE LOANS<sup>1</sup>

(TL billion)







#### Market Shares<sup>3</sup>

Sep '20	QoQ	Rank
11.6%	-57bps	#1*
8.4%	-122bps	#1*
26.3%	-446bps	#1*
10.8%	-24bps	#2*
8.0%	-48bps	#2*
13.5%	-15bps	#1
17.8%	-8bps	#1
17.1%	+11bps	#2
	11.6% 8.4% 26.3% 10.8% 8.0% 13.5%	11.6% -57bps  8.4% -122bps  26.3% -446bps  10.8% -24bps  8.0% -48bps  13.5% -15bps  17.8% -8bps

Rankings are among private banks as of June 20

### **CONSUMER CREDIT CARD BALANCES**



(TL billion)





<sup>1</sup> Including other loans and overdrafts

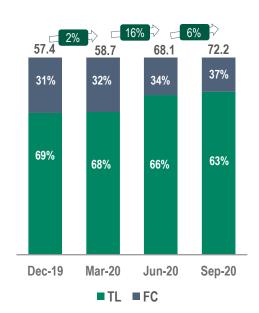
<sup>2</sup> Cumulative figures and rankings as of September 2020, as per Interbank Card Center data, 3 Sector figures used in market share calculations are based on bank-only

BRSA weekly data as of 29.09.2020, for commercial banks

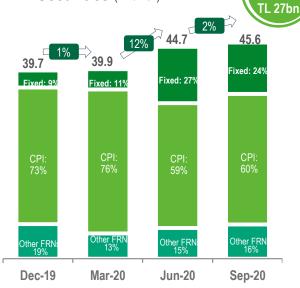
### **APPENDIX: SECURITIES PORTFOLIO**

### Total Securities (TL billion)

14% of Total Assets

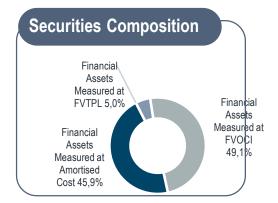






#### FC Securities (US\$ billion)





CPI

Linkers:



### **APPENDIX: SUMMARY BALANCE SHEET**

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1 L	Bill	IUI

ASSETS	30.09.2019	31.12.2019	31.03.2020	30.06.2020	30.09.2020
Cash & Cash Equivalents	42.2	36.6	23.8	31.8	44.4
Balances at CBRT	38.0	35.6	50.2	35.5	34.2
Securities	55.9	57.4	58.7	68.1	72.2
Gross Loans + Leasing & Factoring receivables	268.0	286.1	307.1	336.5	356.5
+TL Loans	157.8	167.0	174.1	199.6	206.3
TL Loans NPL	10.3	10.6	10.6	10.5	10.4
info: TL Performing Loans	147.4	156.4	163.5	189.2	195.9
+FC Loans (in US\$ terms)	18.2	18.7	18.9	18.7	18.2
FC Loans NPL (in US\$ )	1.2	1.3	1.2	1.2	1.2
info: FC Performing Loans (in US\$)	17.0	17.4	17.7	17.4	17.0
info: Performing Loans (TL+FC)	242.9	259.2	279.5	308.3	326.3
Fixed Assets & Subsidiaries	6.6	6.7	6.8	6.8	7.0
Other	0.6	6.1	9.7	8.0	11.5
TOTAL ASSETS	411.2	428.6	456.2	486.7	525.9

LIABILITIES & SHE	30.09.2019	31.12.2019	31.03.2020	30.06.2020	30.09.2020
Total Deposits	257.8	277.3	295.9	306.9	345.7
+Demand Deposits	80.2	88.9	102.9	135.1	158.8
TL Demand	28.1	32.5	33.9	45.4	40.5
FC Demand (in US\$ terms)	9.3	9.5	10.5	13.1	15.4
+Time Deposits	177.7	188.4	193.1	171.8	186.8
TL Time	76.8	80.7	84.2	83.5	90.0
FC Time (in US\$ terms)	18.0	18.2	16.6	12.9	12.6
Interbank Money Market	1.5	1.8	2.9	16.7	3.1
Bonds Issued	22.8	21.0	21.5	22.4	23.5
Funds Borrowed	43.3	44.7	47.3	46.8	52.8
Other liabilities	34.0	29.7	33.5	35.4	40.1
Shareholders' Equity	51.8	54.1	55.1	58.4	60.7
TOTAL LIABILITIES & SHE	411.2	428.6	456.2	486.7	525.9



### **APPENDIX: SUMMARY P&L**

		QU	JARTERLY P	&L	CU	<b>MULATIVE P8</b>	ιL
TL	Million	2Q20	3Q20	QoQ	9M19	9M20	YoY
(+)	Net Interest Income including Swap costs	5,291	5,657	7%	12,928	16,173	25%
	(+) NII excluding CPI linkers' income	5,230	5,761	10%	12,526	16,051	28%
	(+) Income on CPI linkers	598	838	40%	2,564	2,230	-13%
	(-) Swap Cost	-537	-942	76%	-2,162	-2,109	-2%
(+)	Net Fees & Comm.	1,409	1,678	19%	4,637	4,866	5%
(+)	Net Trading & FX gains/losses (excl. Swap costs and currency hedge)	340	842	147%	4	1,880	43381%
	info: Gain on Currency Hedge	<b>4</b> 53	1,348	198%	280	2,550	812%
(+)	Other income (excl. Prov. reversals & one-offs)	483	559	16%	1,027	1,550	51%
=	REVENUES	7,524	8,736	16%	18,597	24,468	32%
(+)	Non-recurring other income	0	0	n.m	109	0	n.m
	(+) Administrative fine reversal	0	0	n.m	83	0	n.m
	(+) Gain from asset sale	0	0	n.m	26	0	n.m
(-)	OPEX	-2,708	-2,883	6%	-7,397	-8,519	15%
	(-) HR	-1,112	-1,093	-2%	-3,138	-3,267	4%
	(-) Non-HR	-1,595	-1,789	12%	-4,259	-5,251	23%
=	PRE-PROVISION INCOME	4,816	5,853	22%	11,308	15,950	41%
(-)	Net Expected Loss (excl. Currency impact)	-1,419	-1,113	-22%	-4,622	-4,872	5%
	(-) Expected Loss	-2,503	-3,747	50%	-8,492	-11,288	33%
	info: Currency Impact	-453	-1,348	198%	-280	-2,550	812%
	(+) Provision Reversal under other Income	631	1,286	104%	3,590	3,866	8%
(-)	Taxation and other provisions	-1,746	-2,831	62%	-1,688	-5,838	246%
	(-) Free Provision	-600	-1,230	n.m	-100	-1,830	n.m
	(-) Taxation	-745	-865	16%	-1,364	-2,131	56%
	(-) Other provisions (excl. free prov.)	-401	-736	84%	-224	-1,876	738%
=	NET INCOME	1,651	1,909	16%	4,998	5,240	5%

### **APPENDIX: KEY FINANCIAL RATIOS**

	Sep-19	Dec-19	Mar-20	Jun-20	Sep-20
Profitability ratios					
ROAE (Cumulative) <sup>1</sup>	13.5%	12.4%	12.4%	13.1%	13.3%
ROAA (Cumulative) <sup>1</sup>	1.6%	1.5%	1.5%	1.6%	1.6%
Cost/Income	39.5%	39.4%	35.7%	35.8%	34.8%
Quarterly NIM incl. Swap costs	5.0%	5.5%	5.9%	5.5%	5.3%
Quarterly NIM incl. Swap costs excl. CPI linkers	4.3%	5.1%	5.0%	4.9%	4.5%
Cumulative NIM incl. Swap costs	5.1%	5.2%	5.9%	5.7%	5.5%
Cumulative NIM incl. Swap costs excl. CPI linkers	4.1%	4.3%	5.0%	4.9%	4.8%
Liquidity ratios					
Loans / Deposits	94.2%	93.5%	94.5%	100.5%	94.4%
TL Loans / TL Deposits	140.5%	138.1%	138.4%	146.8%	150.1%
Adj. Loans/Deposits	63%	68%	71%	80%	74%
(Loans adj. with on-balance sheet alternative funding sources)					
TL Loans / (TL Deposits + TL Bonds + Merchant Payables)	121.0%	121.0%	123.0%	129.9%	131.7%
FC Loans / FC Deposits	62.4%	62.7%	65.3%	66.9%	60.6%
Asset quality ratios					
NPL Ratio	6.7%	6.8%	6.5%	5.9%	5.9%
Coverage Ratio	6.2%	6.1%	6.4%	6.3%	6.5%
+ Stage1	0.5%	0.5%	0.6%	0.6%	0.6%
+ Stage2	11.1%	10.5%	13.8%	15.4%	15.7%
+ Stage3	62.3%	62.4%	65.5%	66.6%	68.5%
Cumulative Net Cost of Risk (excluding currency impact, bps)	227	249	317	244	202
Solvency ratios					
CAR	18.1%	17.8%	16.6%	17.4%	16.9%
Common Equity Tier I Ratio	15.7%	15.4%	14.0%	14.8%	14.2%
Leverage	6.9x	6.9x	7.3x	7.3x	7.7x

<sup>1</sup> Excludes non-recurring items when annualizing Net Income for the remaining quarters of the year in calculating Return On Average Equity (ROAE) and Return On Average Assets (ROAA) for 9M19, 1Q20, 1H20 and 9M20 .



### **APPENDIX: QUARTERLY & CUMULATIVE NET CoR**

(Million TL)				
Quarterly Net Expected Credit Loss	4Q19	1Q20	2Q20	3Q20
(-) Expected Credit Losses	3,000	5,038	2,503	3,747
Stage 1	446	1,330	454	623
Stage 2	223	1,925	1,278	1,628
Stage 3	2,332	1,783	771	1,497
(+) Provision Reversals under other				
income	427	1,949	631	1,286
Stage 1	157	833	238	144
Stage 2	130	463	176	816
Stage 3	141	653	216	325
(=) (a) Net Expected Credit Losses	2,573	3,089	1,872	2,461
(b) Average Gross Loans	277,044	296,602	321,780	346,512
(a/b) Quarterly Total Net CoR (bps)	368	419	234	283
info: Currency Impact <sup>1</sup>	51	102	57	155
Total Net CoR excl. currency impact (bps)	318	317	177	128

(Million TL)	
Cumulative Net Expected Credit Loss	9M20
(-) Expected Credit Losses	11,288
Stage 1	2,407
Stage 2	4,831
Stage 3	4,050
(+) Provision Reversals under other income	3,866
Stage 1	1,216
Stage 2	1,455
Stage 3	1,195
(=) (a) Net Expected Credit Losses	7,422
(b) Average Gross Loans	321,557
(a/b) Cumulative Total Net CoR (bps)	308
info: Currency Impact <sup>1</sup>	106
Total Net CoR excl. currency impact (bps)	202



<sup>1</sup> Neutral impact at bottom line, as provisions due to currency depreciation are 100% hedged (FX gain included in Net trading income line

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