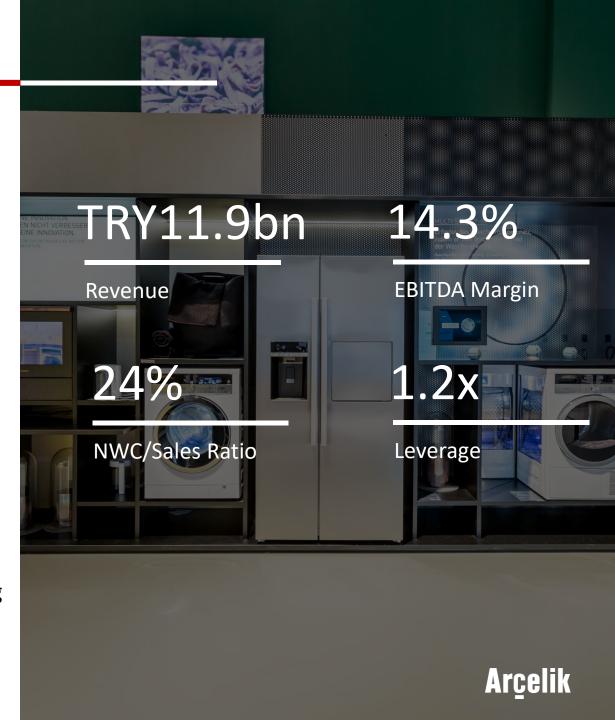


### 2020 Q3 Highlights

- Strong top line growth at 45%
- Higher profitability at all-lines
- Demand recovery across all regions
- Currency tail-wind in international operations
- Strong FCF sustained: TRY1,877 mn. FCF\* in 3Q20
- Further improvement in working capital and leverage despite currency headwind
- Arcelik achieved another milestone in sustainability by going carbon-neutral in global production



#### We have become carbon neutral!



Arçelik has become Carbon neutral in global production in 2019 and 2020 years With its OWN carbon credits has taken another important step in the fight against climate crisis.

With the verified VCS credits obtained from the «Carbon Financing Energy Efficient Refrigerators in Turkey» Project, Arçelik received the right to 305.407 tons of carbon credits.

These credits will be used to offset the GHG emissions generated by Arçelik global production facilities in 2019 and 2020 fiscal years.

(\*2019 Arçelik global GHG emission: 136.074 tons in total)

# New Product Line Up: Hygiene Shield





### **Hygiene Shield**

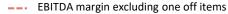


The new portfolio includes appliances with in-built
 disinfection programmes and functions to disinfect
 packaged food and belongings to help consumers
 adjust to the 'new normal' at home.

Developed as a result of in-depth consumer research conducted across the globe and with innovative new technology, the Hygiene Shield product line has the power to kill more than 99% of bacteria and viruses (including coronavirus).

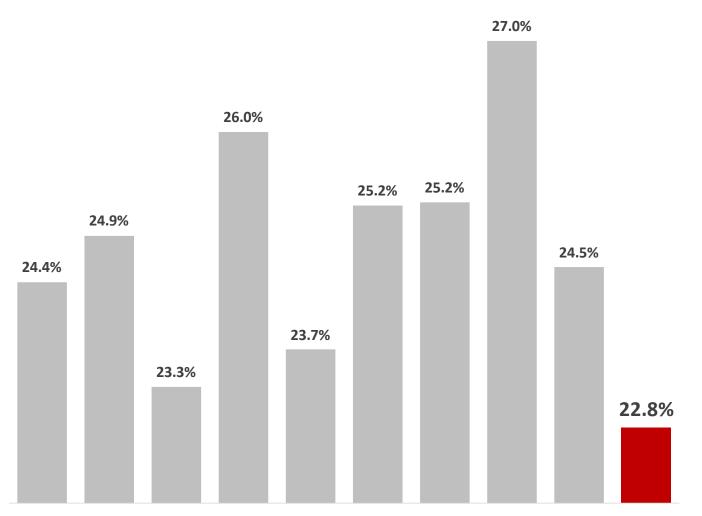
### 2020 Q3 Key Factors Sales/Margins







### 2020 Q3 Strict OPEX Management



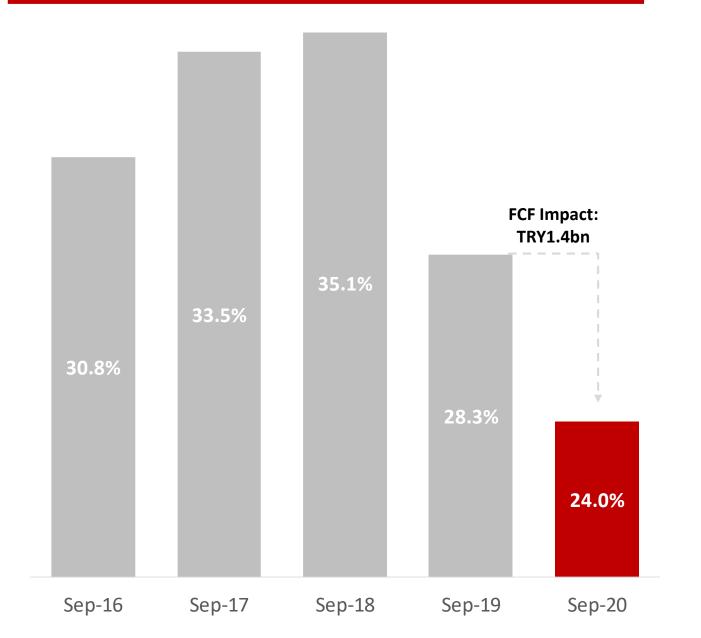
# Further Improvement in OPEX Management

- 170bps QoQ and 240bps YoY improvement
- Positive contribution of higher scale and TRY depreciation to operational leverage
- Strict opex management in all subsidiaries

Resulting in the lowest OPEX/sales ratio since 2013Q4!



# 2020 Q3 Historically Low WC/Sales



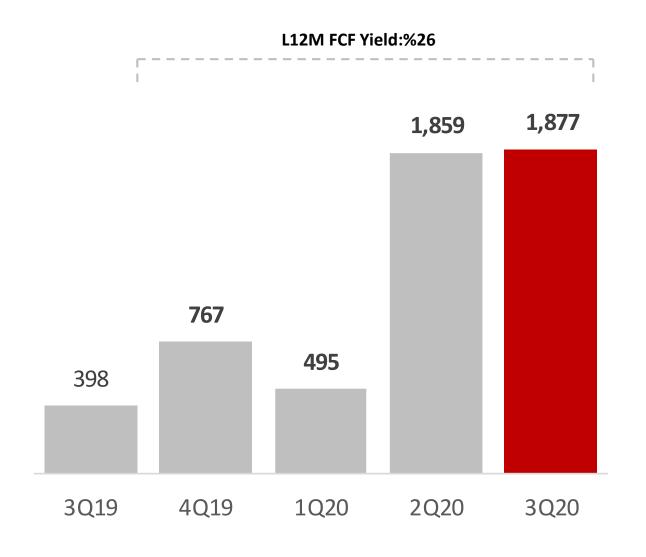
# Continuing Improvement in WC Management

- ~140bps negative impact from currency
- Continue focusing on SKU optimization and inventory management
- Strong receivable collection performance in domestic market



### 2020 Q3 Strong Cash Generation

#### **FCF Generation (TRYmn)**



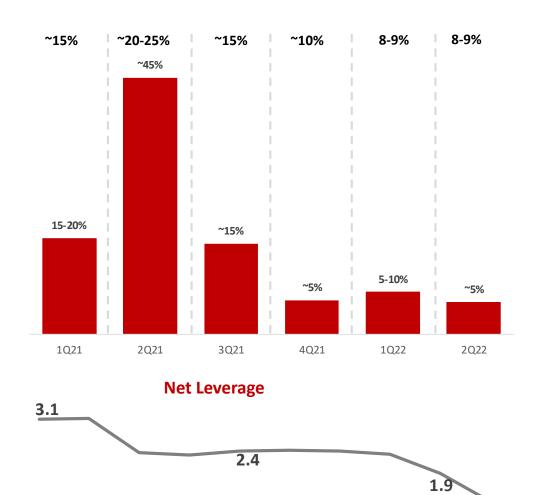
#### Strong Focus on FCF Generation

- Highest quarterly FCF at TRY1,877mn
- Strong EBITDA
- Strict OPEX and CAPEX management
- Substantially stronger performance in WCR

### 2020 Q3 Strong Balance Sheet

#### **TRY Loan and Bonds Maturity Schedule**

Average Cost on TRY Redemptions and Re-Pricing

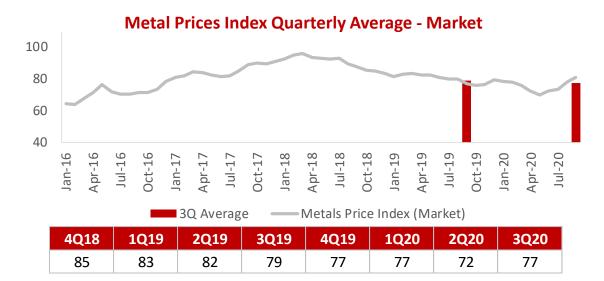


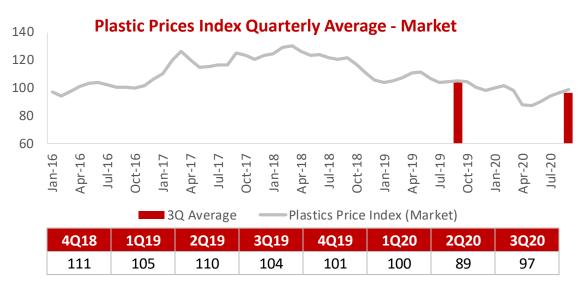
# Existing TRY debt portfolio may benefit from roll-overs in 2021

- Benefit from lower cost of funding in 3Q20
- No roll-overs until 1Q21
- Portfolio will start re-pricing in 1Q21
- Existing loans to be rolled over in 1H21 currently have 15-20% rate on average
- >10% of the portfolio will continue to remain below 10% interest rate in 2021



#### 2020 Q3 Raw Material Trends





#### No Major Cost Pressure Expected for Q4

- Market prices increased by ~10% during the quarter (2Q20-end vs. 3Q20-end)
- Our contract prices remained flat compared to 2Q
- Contracts already secured at favorable prices for 4Q procurements



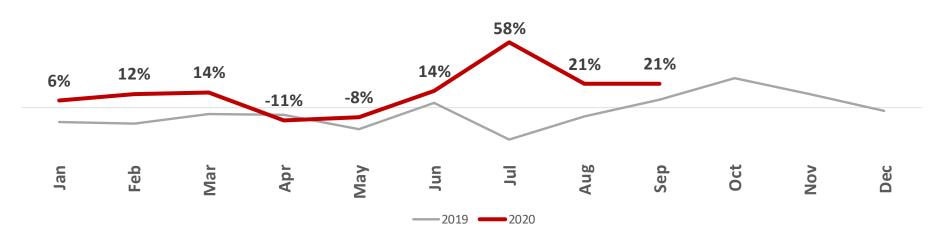
# Regional Market Dynamics



#### 2020 Q3 Turkish Market



#### **Turkish MDA6 Market YoY Change**





### 2020 Q3 European Market



#### Stronger than expected rebound

- Strong rebound during the quarter
- UK and Germany led the growth in W. Europe
- Poland and Russia remained significantly strong
- European markets turned positive in 9M20 period

### 2020 Q3 Arçelik Performance in International

42% Europe

- Strong demand rebound during the quarter(high single-digit sales growth in €)
- Significant revenue growth in Germany and UK
- Profitability supported by strong EUR, GBP and weak TRY
- Price index improvement in Germany, UK and Poland

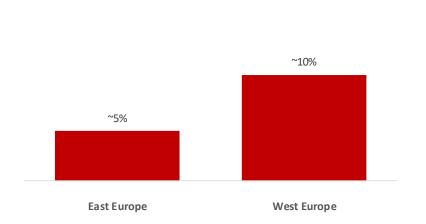
4% Africa

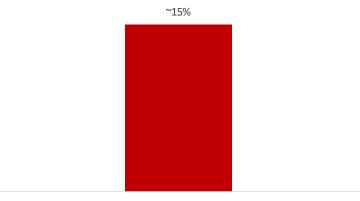
- Remarkable turnaround for **Defy** as sales were up almost 40% (both domestic and exports) in local currency
- Profitability improved (YoY) at all lines for Defy thanks to tight expense control, price adjustments

9% Asia-Pacific

- ~20% sales increase in **Pakistan** in PKR terms reflecting the pent-up demand after lockdowns in Q2
- Around mid-teens topline growth for Singer Bangladesh, following a hard second quarter
- **ASEAN** revenue realized at USD26 mn, indicating to 4% YoY increase.

#### **Arcelik Regional Sales Growth (YoY % in EUR)**



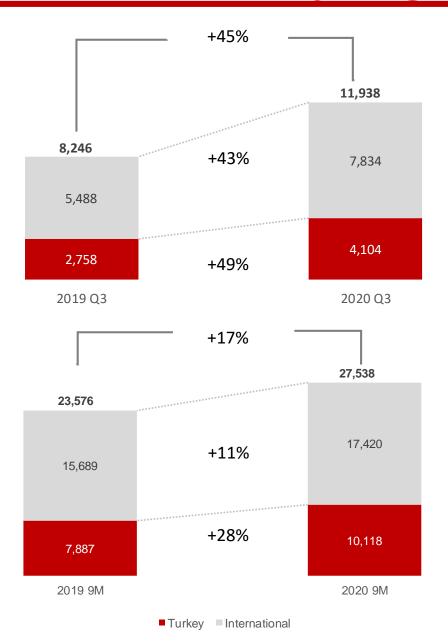




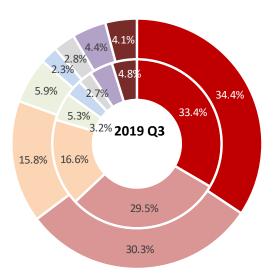
# Sales Performance



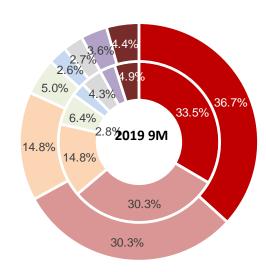
# 2020 Q3 Sales by Region



#### 2020 Q3

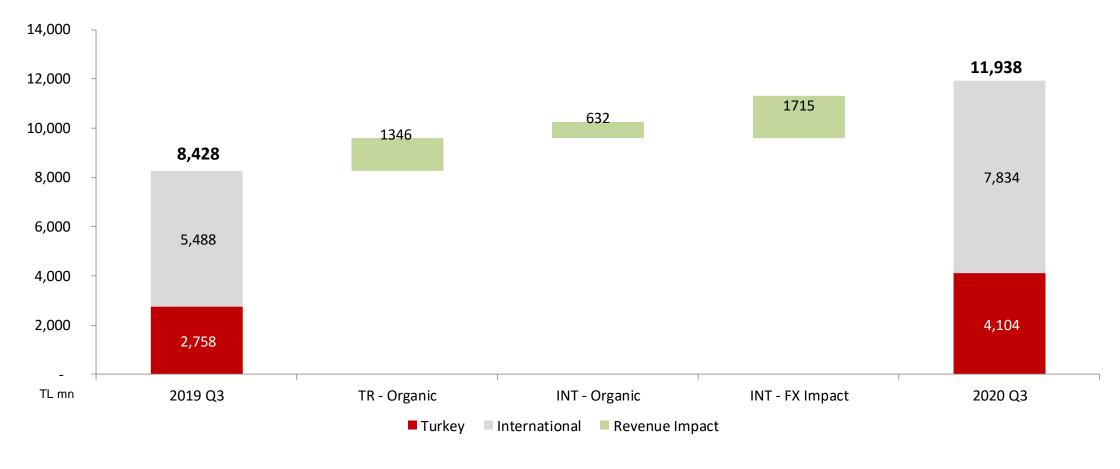


#### 2020 9M



• Western Europe • CIS&Eastern Europe • Africa • Middle East • Pakistan • Bangladesh • Other Arcelik

# 2020 Q3 Sales Bridge



2020 Q3	Organic	<b>Currency Effect</b>	TOTAL
Domestic Growth	48.8%	0.0%	48.8%
International Growth	11.5%	31.2%	42.8%
Total Growth	24.0%	20.8%	44.8%



# Financial Performance



#### 2020 Q3 Income Statement

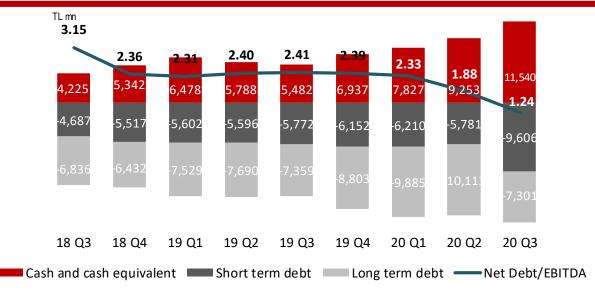
					Δ%			
TL mn	2020 Q3	2019 Q3	2020 Q2	Δ% ΥοΥ	QoQ	2020 9M	2019 9M	Δ% ΥοΥ
Revenue	11,938	8,246	7,832	45	52	27,538	23,576	17
Gross Profit	4,132	2,725	2,419	52	71	9,021	7,607	19
margin	34.6	33.1	30.9			32.8	32.3	
EBIT *	1,368	644	572	112	139	2,529	1,703	49
margin	11.5	7.8	7.3			9.2	7.2	
Profit Before Tax	1,285	270	526	377	144	2,119	832	155
margin	10.8	3.3	6.7			7.7	3.5	
Net Income**	1,041	253	409	311	155	1,709	711	140
margin	8.7	3.1	5.2			6.2	3.0	
EBITDA*	1,713	914	869	87	97	3,453	2,479	39
margin	14.3	11.1	11.1			12.5	10.5	
EBITDA - ex.one-offs	1,713	914	801	87	114	3,168	2,479	28
margin	14.3	11.1	10.2			11.5	10.5	

<sup>\*</sup> EBIT was calculated by deducting the impact of foreign exchange gains and losses arising from trade receivables and payables, credit finance income and charges and cash discount expense and adding income and expenses from sale of property plant and equipment. 2020 Q3 EBITDA is also adjusted for TRY27mn loss arising from sale of manufacturing facility in China



<sup>\*\*</sup> Net income before minority

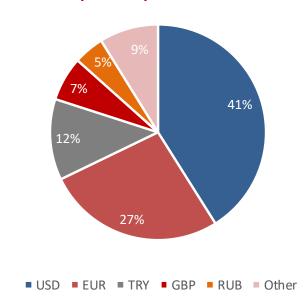
#### 2020 Q3 Cash & Financial Debt



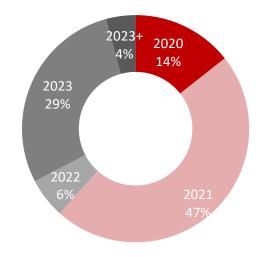
Financial Debt profile (as of Sep 30 2020)

Finalicial Debt profile (as of Sep 30 2020)			
	Effective	mn Original	TL mn
	Interest Rate p.a. (%)	Currency	Equivalent
TRY	11.3%	4,212	4,212
EUR	1.0%	204	1,864
GBP	0.7%	7	70
USD	1.8%	40	314
ZAR	5.5%	1,140	525
AUD	3.3%	14	77
RUB	2.0%	110	11
CNY	4.7%	2	2
PKR	8.6%	7,459	349
BDT	8.5%	3,348	308
Total			7,733
USD	5.1%	512	3,997
EUR	4.0%	350	3,198
TRY*	19.1%	1,016	1,016
Total Bond			8,211
Total			15,944

#### **Cash Breakdown by Currency**



#### **Debt Maturity Profile**





#### 2020 9M Cash Flow





# 2020 Guidance



#### 2020 Guidance

Arçelik Revenue Turkey (in TRY) 25-30% growth

International (in FX) < 5% decline

20-25%

growth in TRY

(previous 10-15% growth)

**Profitability** 

2020 EBITDA Margin >11.5% (previous 10,5-11%)

Long term EBITDA Margin >11.5%

**CAPEX** 

Around EUR 180 mio.

(previous EUR 150-160 mio.)

WC/Sales

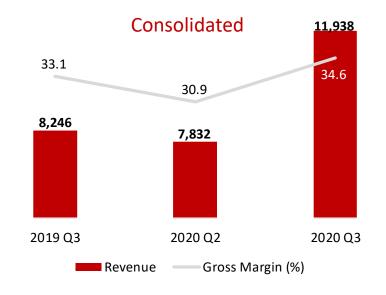
< 27%

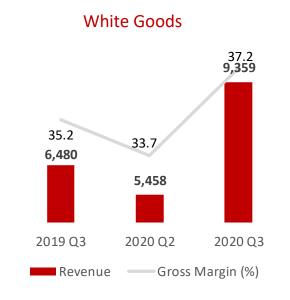
*(previous < 30%)* 

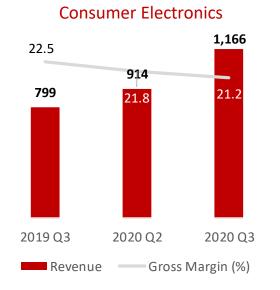


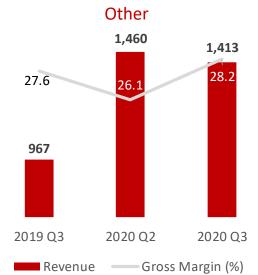
# APPENDIX: Other Financial Statements

### 2020 Q3 Margin by Segments







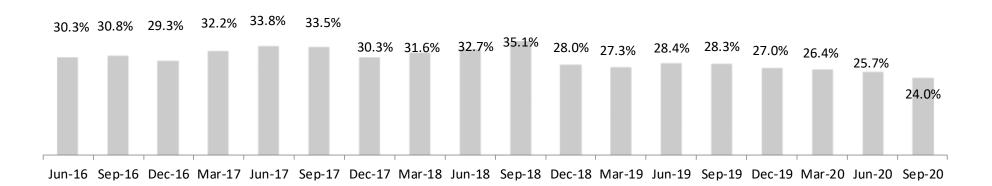




# 2020 Q3 Working Capital

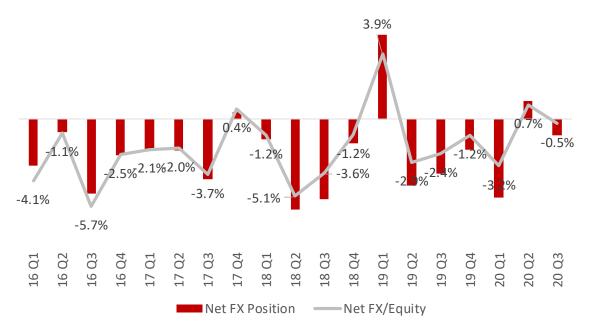


**Working Capital / Sales** 





### 2020 Q3 FX Hedging



- FX hedging is a strictly pursued policy in Arçelik since more than 30 currencies are actively managed in global operations.
- It is a KPI for the company management not to have an FX exposure exceeding low single-digit % of equity.

(TRYmn)	Before Hedge	Hedged Position	Net Position
EUR	-1,138	1,139	2
USD	-363	219	-144
GBP	996	-990	5
Other	1,057	-983	73
TOTAL	552	-616	-64

 The primary strategy is on balance sheet hedging mainly through cash, receivables, payables and financial liabilities, and the remaining part is hedged through financial derivatives.



# 2020 Q3 Singer Bangladesh Results

						Δ%			
BDT mn		2020 Q3	2019 Q3	2020 Q2	Δ% ΥοΥ	QoQ	2020 9M	2019 9M	Δ% ΥοΥ
Revenue		6,272	5,390	2,995	16	109	12,331	13,331	14
Gross Profit		1,599	1,448	830	10	93	3,254	3,681	16
	margin	25.5	26.9	27.7			26.4	27.6	
EBIT		746	703	266	6	181	1,222	1,635	18
	margin	11.9	13.0	8.9			9.9	12.3	
Net Income		458	440	79	4	480	648	952	12
	margin	7.3	8.2	2.6			5.3	7.1	



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