

WIDEN YOUR
WORLD

TURKISH
AIRLINES 

4Q'19 RESULTS SUMMARY



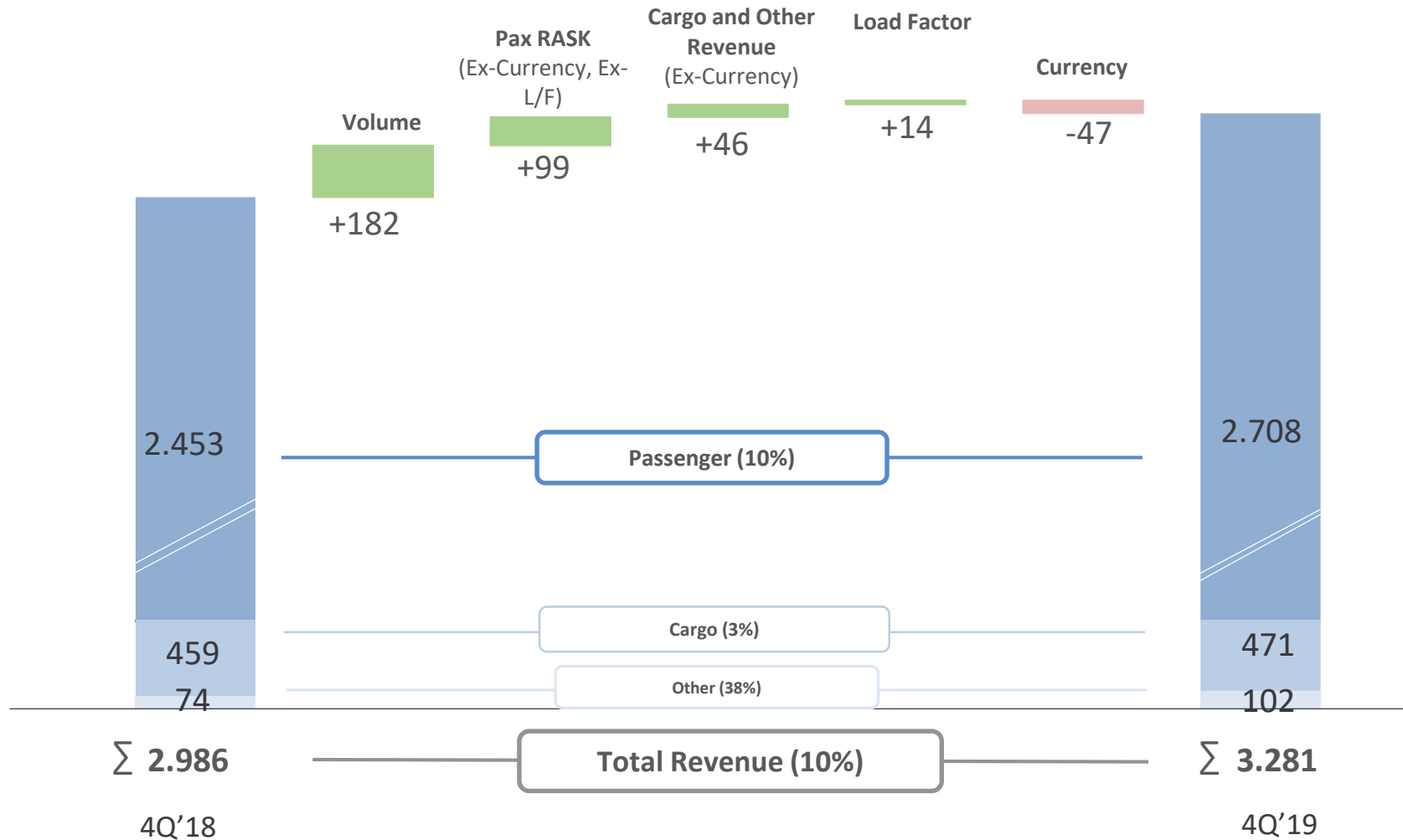
Key Financial Data

4Q'18	4Q'19	Change	(USD mn)	2018	2019	Change	IFRS16 Impact
2.986	3.281	9,9%	Revenue	12.855	13.229	2,9%	
2.453	2.708	10,4%	Passenger Revenue	10.918	11.167	2,3%	
459	471	2,6%	Cargo Revenue	1.647	1.688	2,5%	
3	137	4466,7%	Net Operating Profit / Loss	1.169	585	-50,0%	+38
42	336	700,0%	Profit From Main Operations	1.191	876	-26,4%	+38
-2	336	-	Net Income	753	788	4,6%	-19
-0,1%	10,2%	10,3 pt	Net Income Margin	5,9%	6,0%	0,1 pt	
576	892	54,9%	EBITDAR	3.349	3.107	-7,2%	+17
19,3%	27,2%	7,9 pt	EBITDAR Margin	26,0%	23,5%	-2,6 pt	

Total Operating Lease Liabilities on Balance Sheet: 1.527

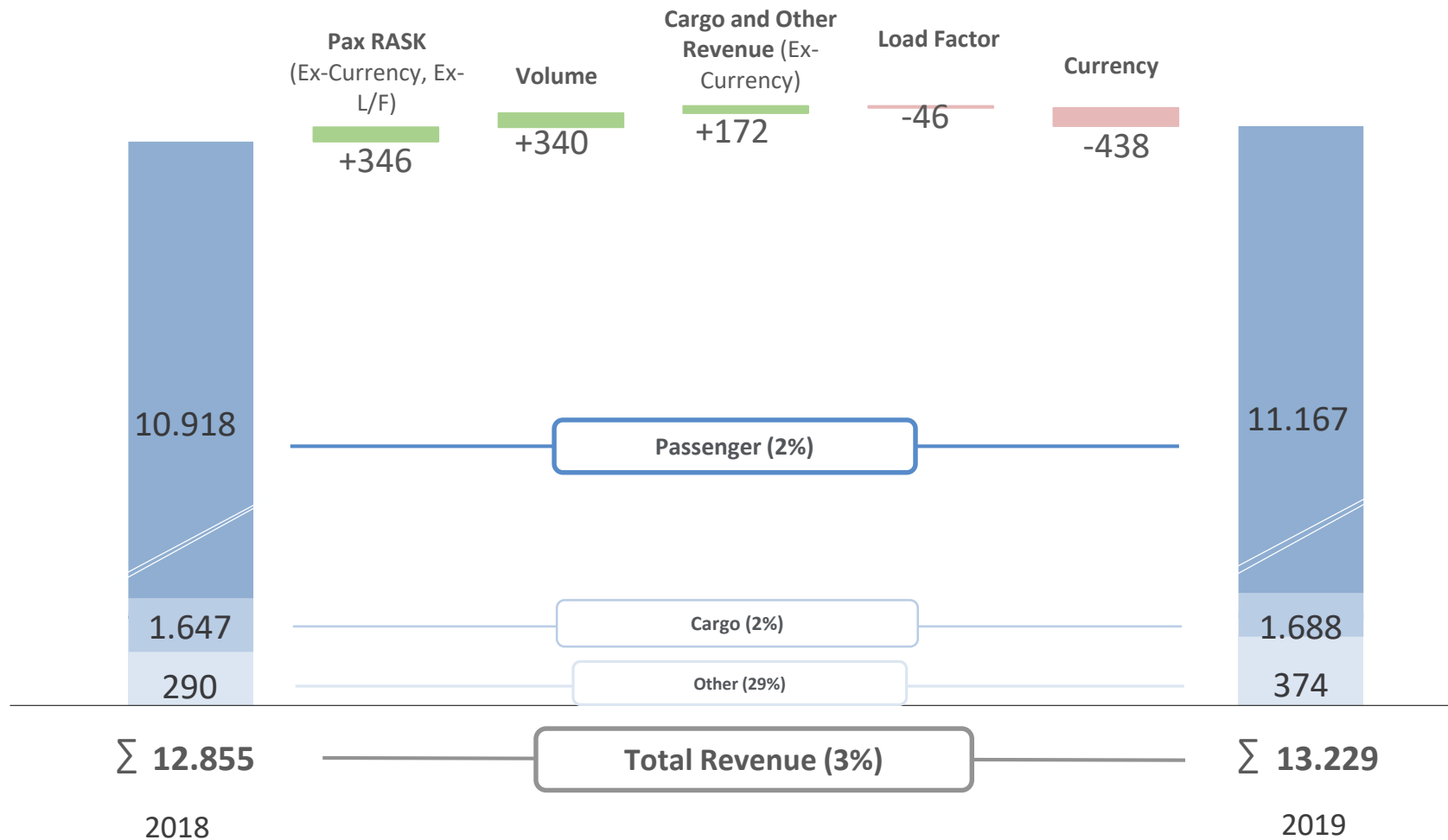
Revenue Development (4Q'18 vs 4Q'19)

(mn USD)



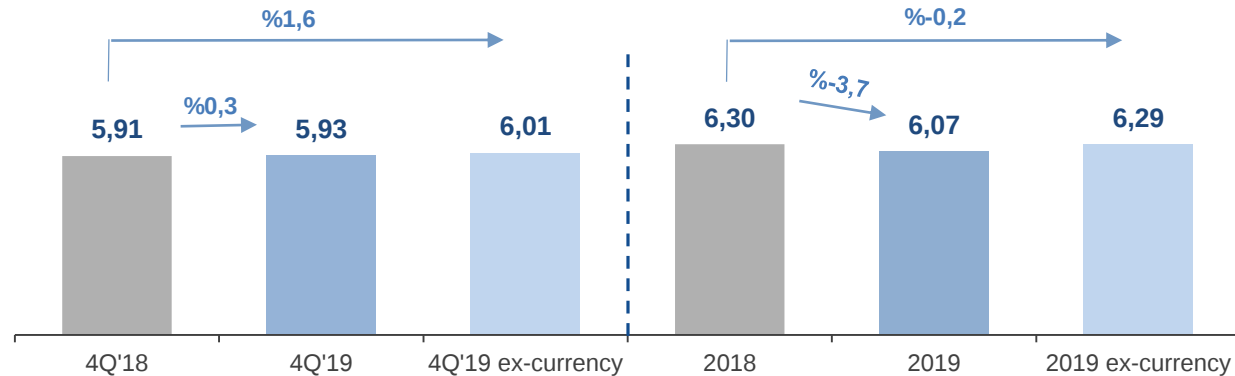
Revenue Development (2018 vs 2019)

(mn USD)

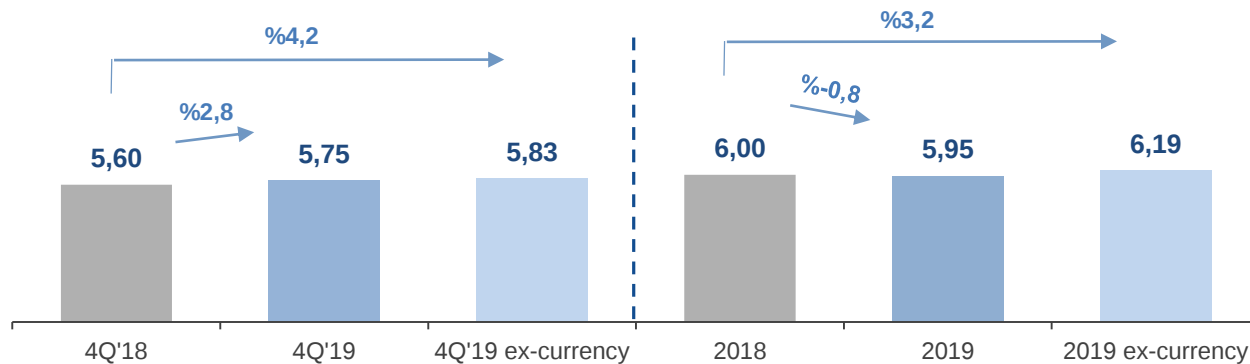


Unit Revenue Development

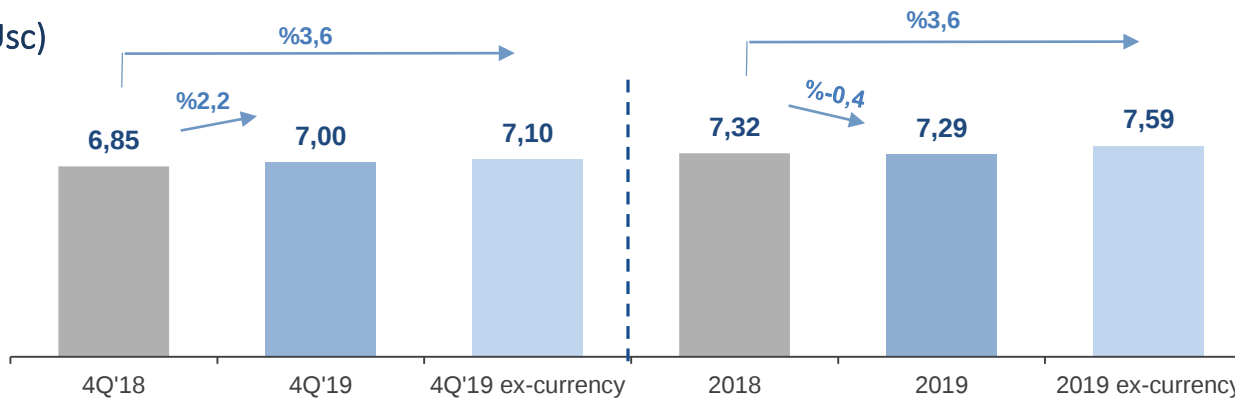
RASK (USc)



Passenger RASK (USc)



Revenue Yield (R/Y) (Usc)



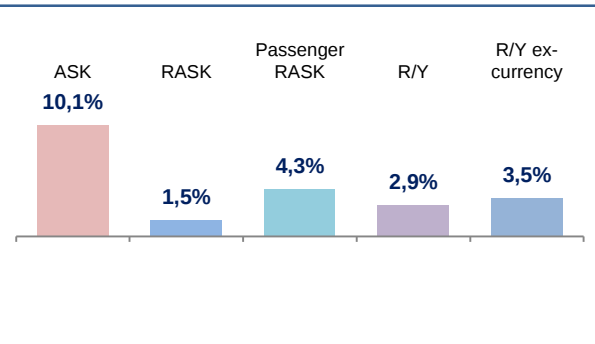
Revenue Yield (R/Y) Total Passenger Revenue / RPK

Passenger RASK: Total Passenger Revenue / ASK

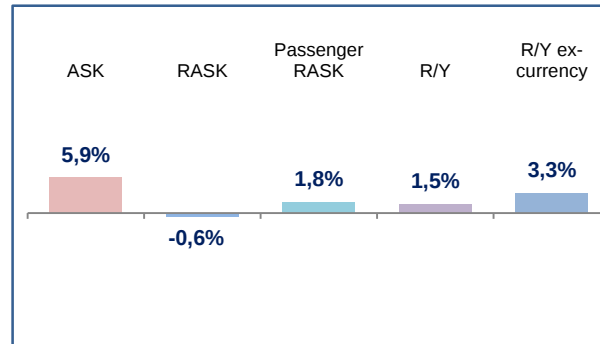
RASK: Total Passenger and Cargo Revenue / ASK* *ASK value is adjusted for cargo operations adding Cargo Available Ton Km.

Regional Yield Development in USD (4Q'18 vs 4Q'19)

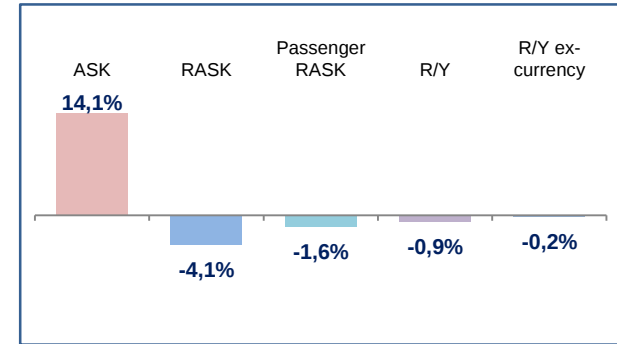
America



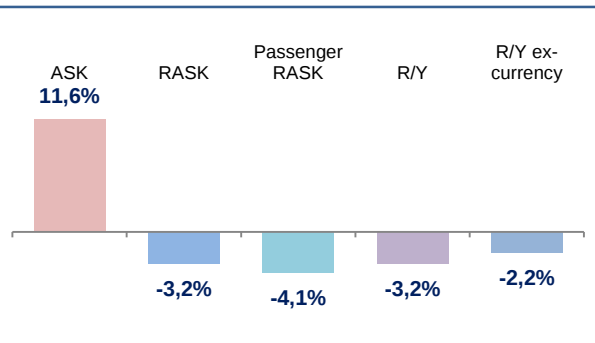
Europe



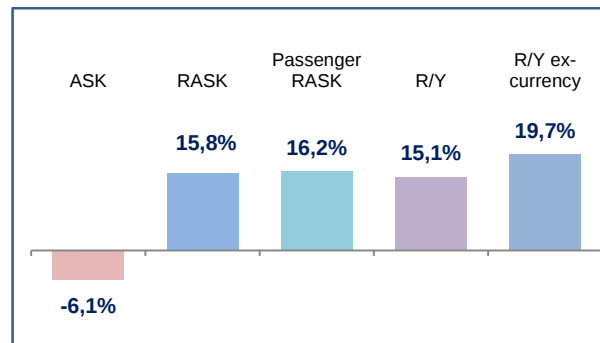
Asia / Far East



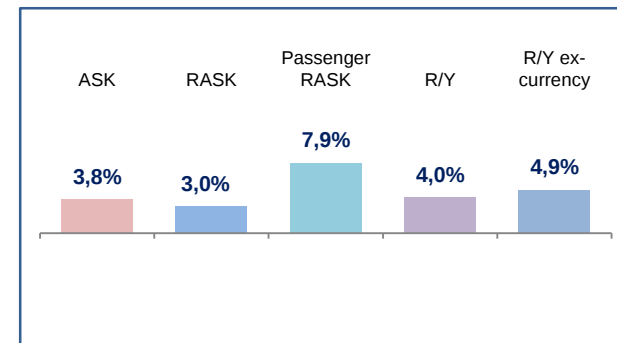
Africa



Domestic

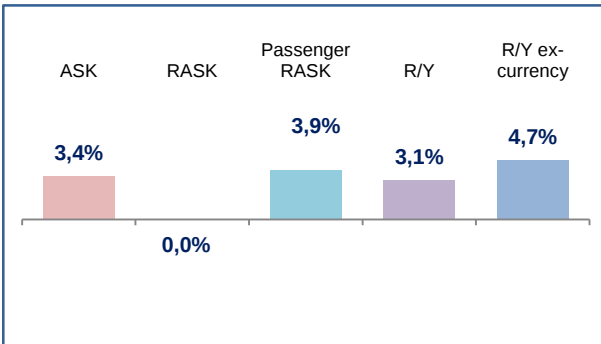


Middle East

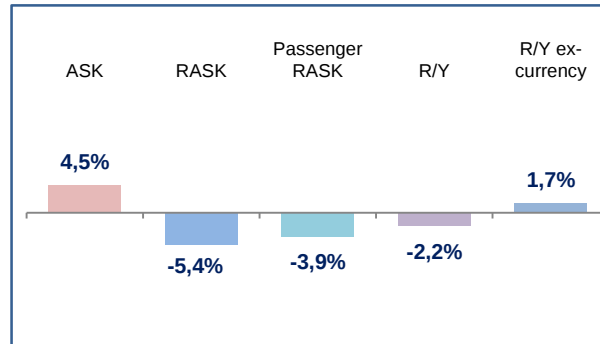


Regional Yield Development in USD (2018 vs 2019)

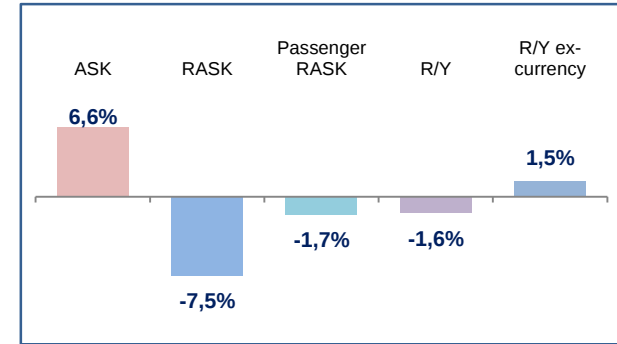
America



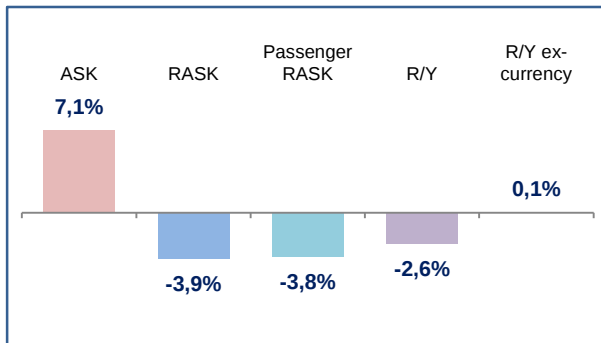
Europe



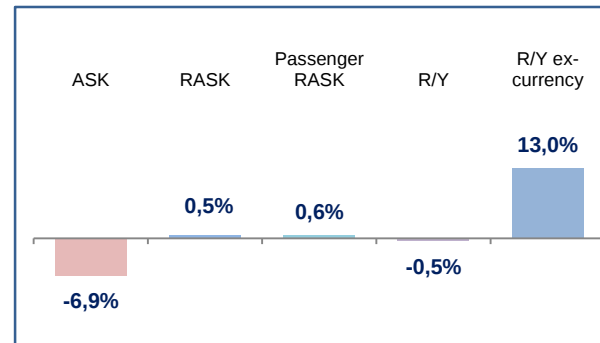
Asia / Far East



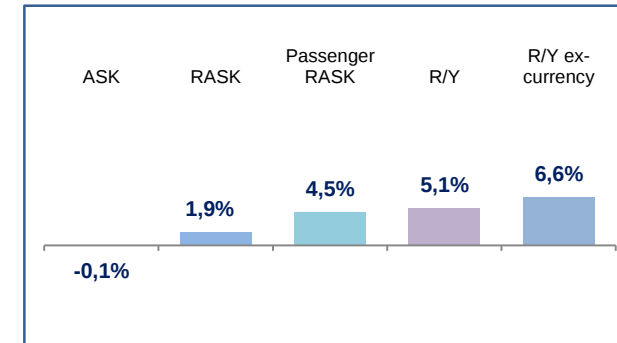
Africa



Domestic

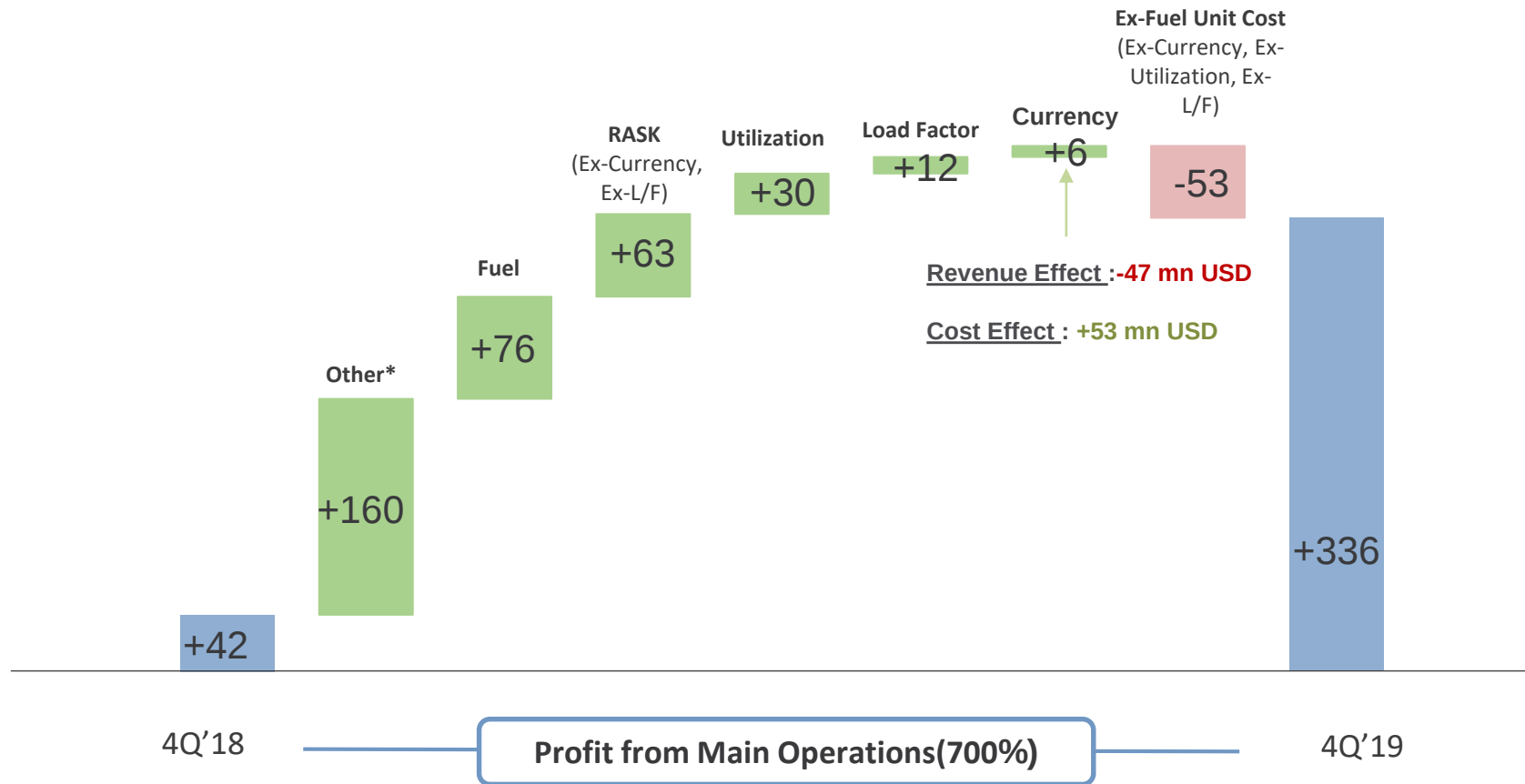


Middle East



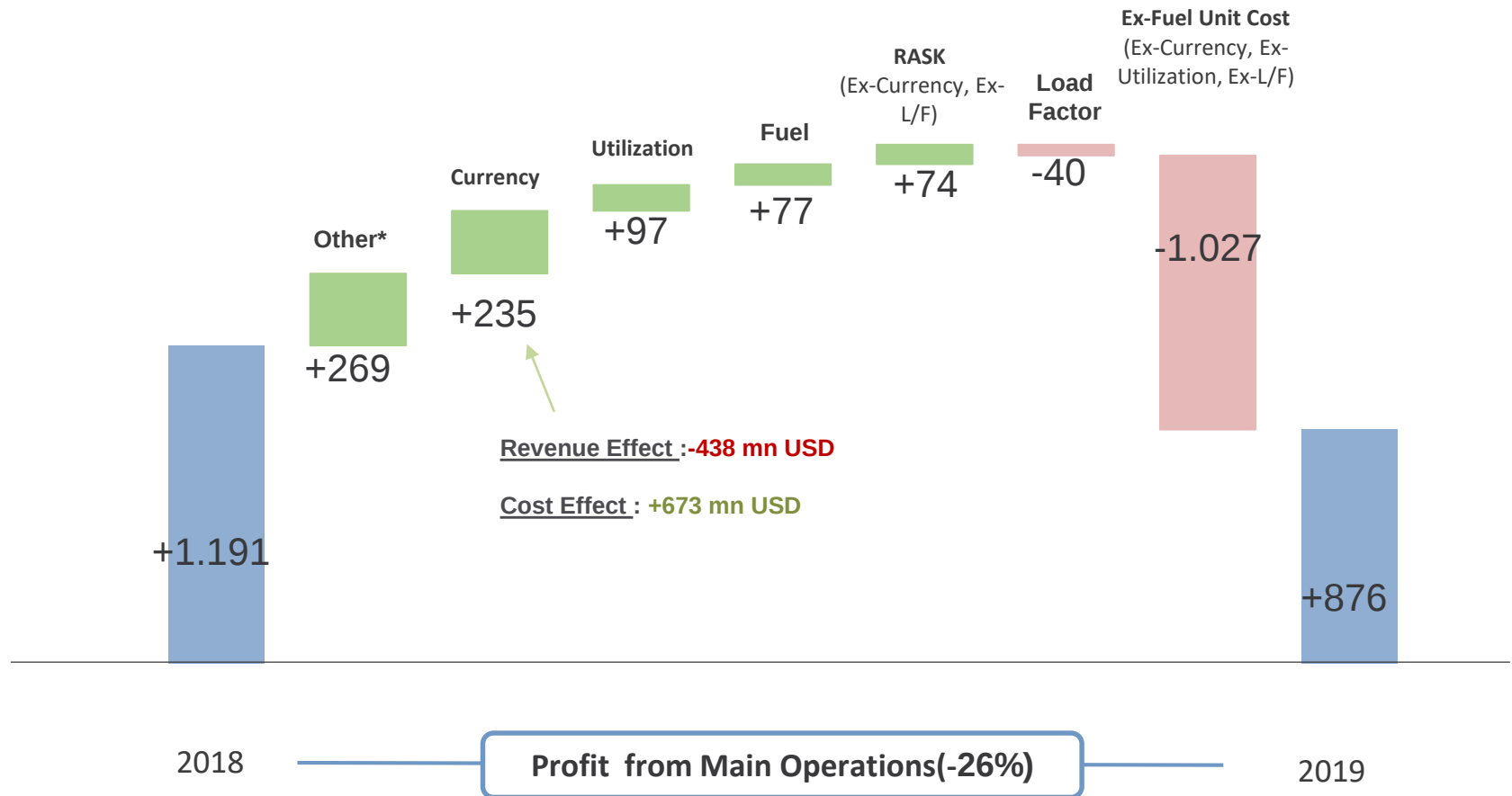
Profit From Main Operations Bridge (4Q'18 vs 4Q'19)

(mn USD)



Profit From Main Operations Bridge (2018 vs 2019)

(mn USD)



Operational Expense Breakdown

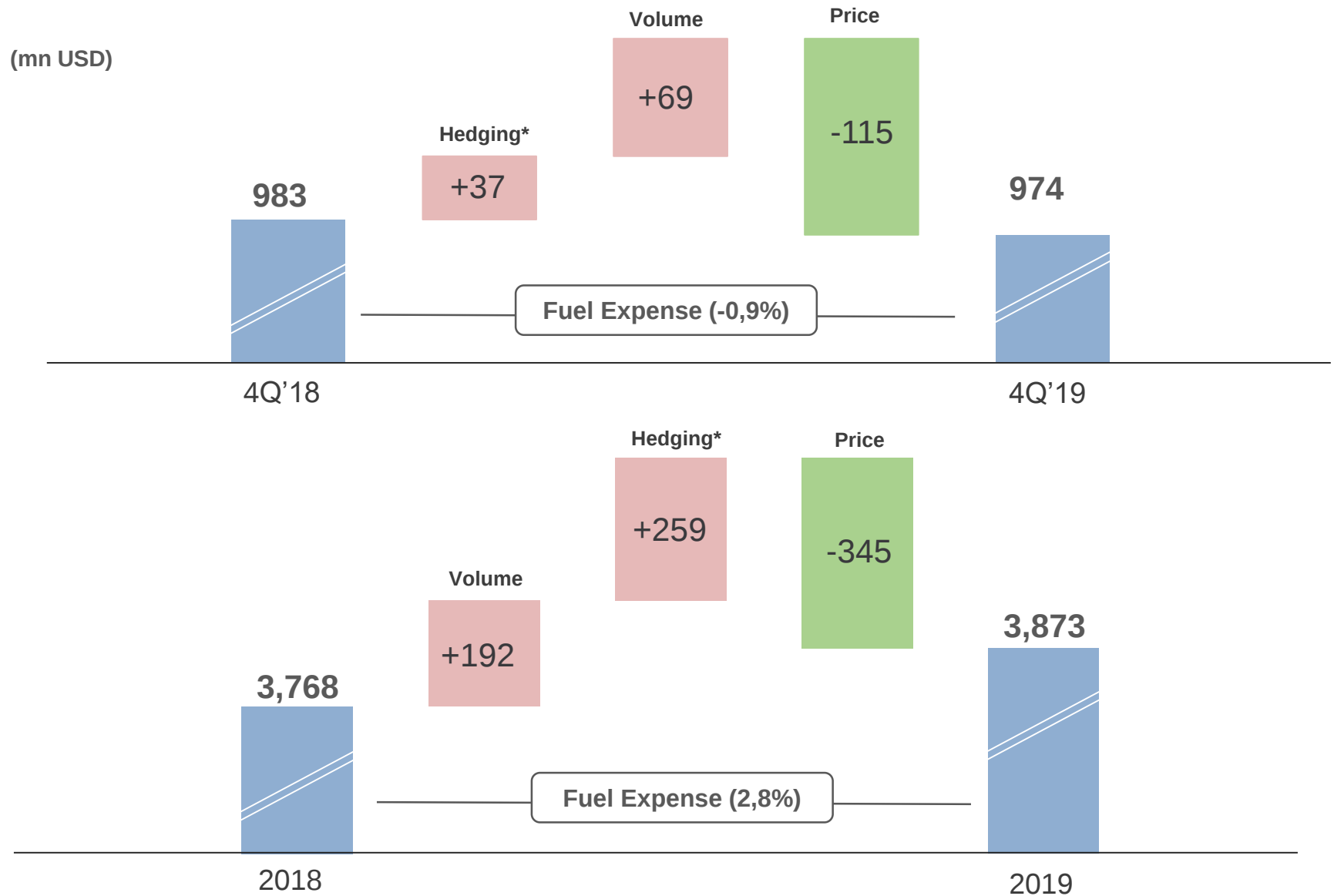
4Q'18	4Q'19	Change	(mn USD)	2018	2019	Change
983	974	-0,9%	Fuel	3.768	3.873	2,8%
472	473	0,2%	Personnel	1.772	2.067	16,6%
424	458	8,0%	Aircraft Ownership	1.682	1.832	8,9%
246	304	23,6%	Airports & Air Navigation	1.056	1.175	11,3%
214	243	13,6%	Sales & Marketing	986	1.101	11,7%
187	205	9,6%	Ground Handling	733	815	11,2%
137	151	10,2%	Passenger Services & Catering	560	623	11,3%
235	230	-2,1%	Maintenance	804	791	-1,6%
85	106	24,7%	Other ¹	325	367	12,9%
2.983	3.144	5,4%	TOTAL	11.686	12.644	8,2%

ASK Growth: **7,4%**

ASK Growth: **3,1%**

¹Includes General Administration and Other Cost of Sales.

Fuel Expense Breakdown



*Hedge gain in 2019 decreased significantly compared to 2018.

CASK Breakdown

4Q'18	4Q'19	Change	(USc)	2018	2019	Change
2,24	2,07	-7,8%	Fuel	2,07	2,06	-0,3%
1,08	1,00	-6,7%	Personnel	0,97	1,10	13,1%
0,97	0,97	0,6%	Aircraft Ownership	0,92	0,98	5,6%
0,56	0,65	15,0%	Airports & Air Navigation	0,58	0,63	7,9%
0,49	0,52	5,7%	Sales & Marketing	0,54	0,59	8,3%
0,43	0,44	2,0%	Ground Handling	0,40	0,43	7,8%
0,31	0,32	2,6%	Passenger Services & Catering	0,31	0,33	7,9%
0,54	0,49	-8,9%	Maintenance	0,44	0,42	-4,6%
0,19	0,23	16,1%	Other	0,18	0,20	9,5%
6,81	6,68	-1,9%	TOTAL	6,42	6,74	4,9%

Ex-Fuel CASK: **1,0%**

Ex-Fuel CASK: **7,4%**

Ex-Fuel CASK (incl. ATK)*: **-0,3%**

Ex-Fuel CASK (incl. ATK)*: **4,4%**

*ASK value is adjusted for cargo operations adding Available Cargo Ton Km.

Note: ASK value is adjusted to indicate effect of cargo because cargo expenses has reasonable share in our total expenses.

Selected KPI's

4Q'18	4Q'19	Change		2018	2019	Change
759	704	-7,2%	Fuel Price (Usd/ton)	714	701	-1,9%
3,28	3,22	-1,9%	Fuel Consumption (lt) per 100 ASK2	3,30	3,26	-1,3%
1.220	1.246	2,2%	Aircraft Ownership Cost per BH	1.174	1.228	4,6%
676	626	-7,4%	Maintenance Cost per BH	561	530	-5,5%
1.604	1.765	10,0%	Handling Cost per Landing	1.484	1.674	12,8%
1.137	1.309	15,1%	Airports & Air Navigation Cost per km Flown	1.192	1.269	6,5%
7,80	8,45	8,4%	Passenger Services & Catering Cost per Pax	7,46	8,39	12,5%
7,2%	7,1%	-0,1 pt	Sales & Marketing Cost / Total Revenue	7,7%	8,2%	0,6 pt

EBITDAR Calculation

4Q'18	4Q'19	Change	EBITDAR (mn USD)	2018	2019	Change	IFRS16 Impact
2.986	3.281	9,9%	Sales Revenue	12.855	13.229	2,9%	
2.635	2.754	4,5%	Cost of Sales (-)	10.136	10.928	7,8%	
351	527	50,1%	GROSS PROFIT / (LOSS)	2.719	2.301	-15,4%	
56	77	37,5%	General Administrative Expenses (-)	260	299	15,0%	
292	313	7,2%	Marketing and Sales Expenses (-)	1.290	1.417	9,8%	
3	137	4466,7%	NET OPERATING PROFIT / (LOSS)	1.169	585	-50,0%	+38
51	213	317,6%	Other Operating Income	165	355	115,2%	
12	14	16,7%	Other Operating Expense (-)	143	64	-55,2%	
42	336	700,0%	Profit / (Loss) from Main Operations	1.191	876	-26,4%	+38
14	38	171,4%	Adjustments	185	192	3,8%	
-5	2	-	Share of Investments' Profit / Loss Accounted by Using The Equity Method	123	82	-33,3%	
19	36	89,5%	Income From Government Incentives	62	110	77,4%	
56	374	567,9%	EBIT	1.376	1.068	-22,4%	
280	398	42,1%	Depreciation	1.087	1.521	39,9%	+315
336	772	129,8%	EBITDA	2.463	2.589	5,1%	+353
208	86	-58,5%	Adjusted Operating Lease Expenses ¹	743	361	-51,4%	-336
32	34	5,1%	Adjusted Short term Lease Expenses (Wet-lease) ²	142	156	9,7%	
576	892	54,9%	EBITDAR	3.349	3.107	-7,2%	+17
19,3%	27,2%	7,90	EBITDAR MARGIN	26,0%	23,5%	-2,57	

Notes:

- For 2019 Turkish Technic's contribution to EBITDAR through consolidation is 305 mn USD, compared to 226 mn in 2018
- For 2019 adjustments for heavy maintenance of operational lease expenses is 334 mn USD compared to 407 mn USD in 2018.

¹ Adjusted for A/C heavy maintenance

² Adjusted for A/C rent and heavy maintenance portion (Aprox. 55%)

WIDEN YOUR
WORLD

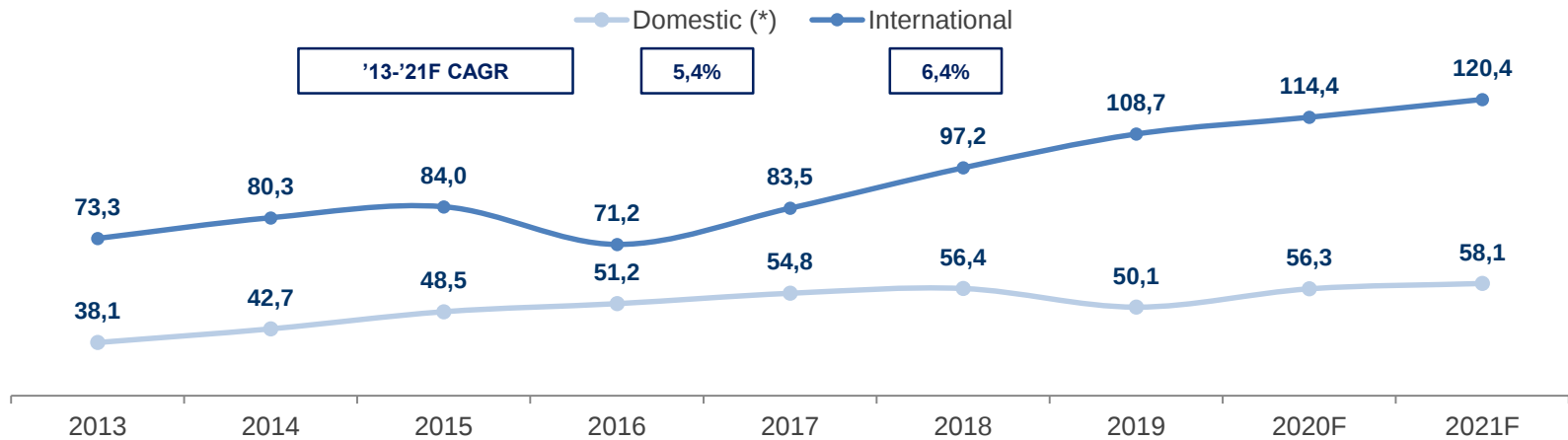


4Q'19 RESULTS



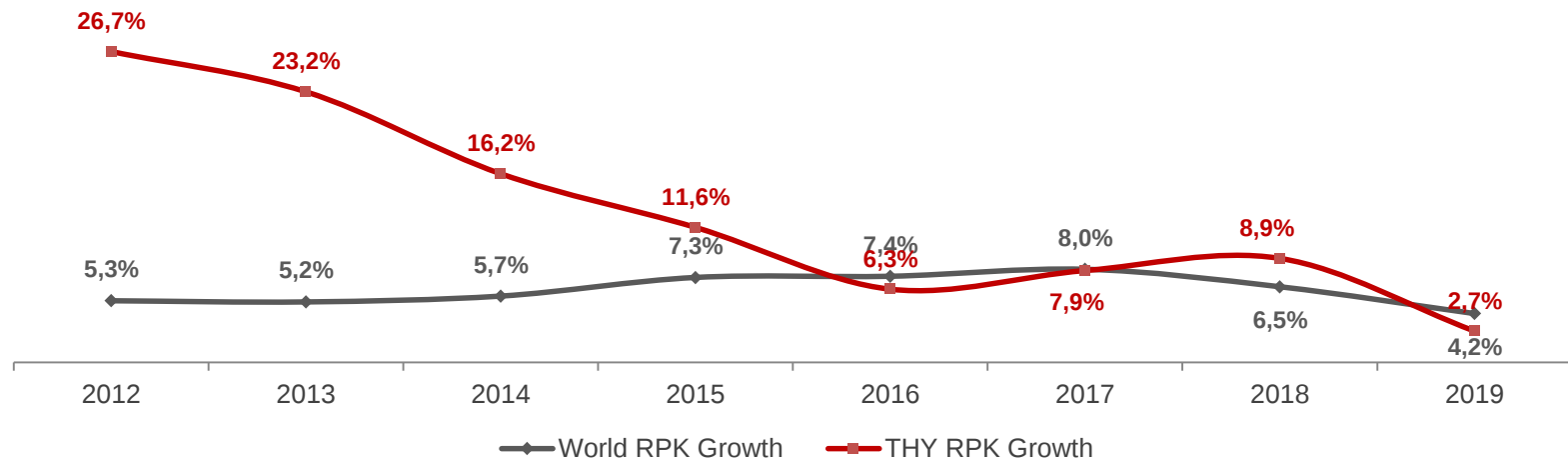
Aviation Sector & Economy

Turkish Market Growth (mn passengers)



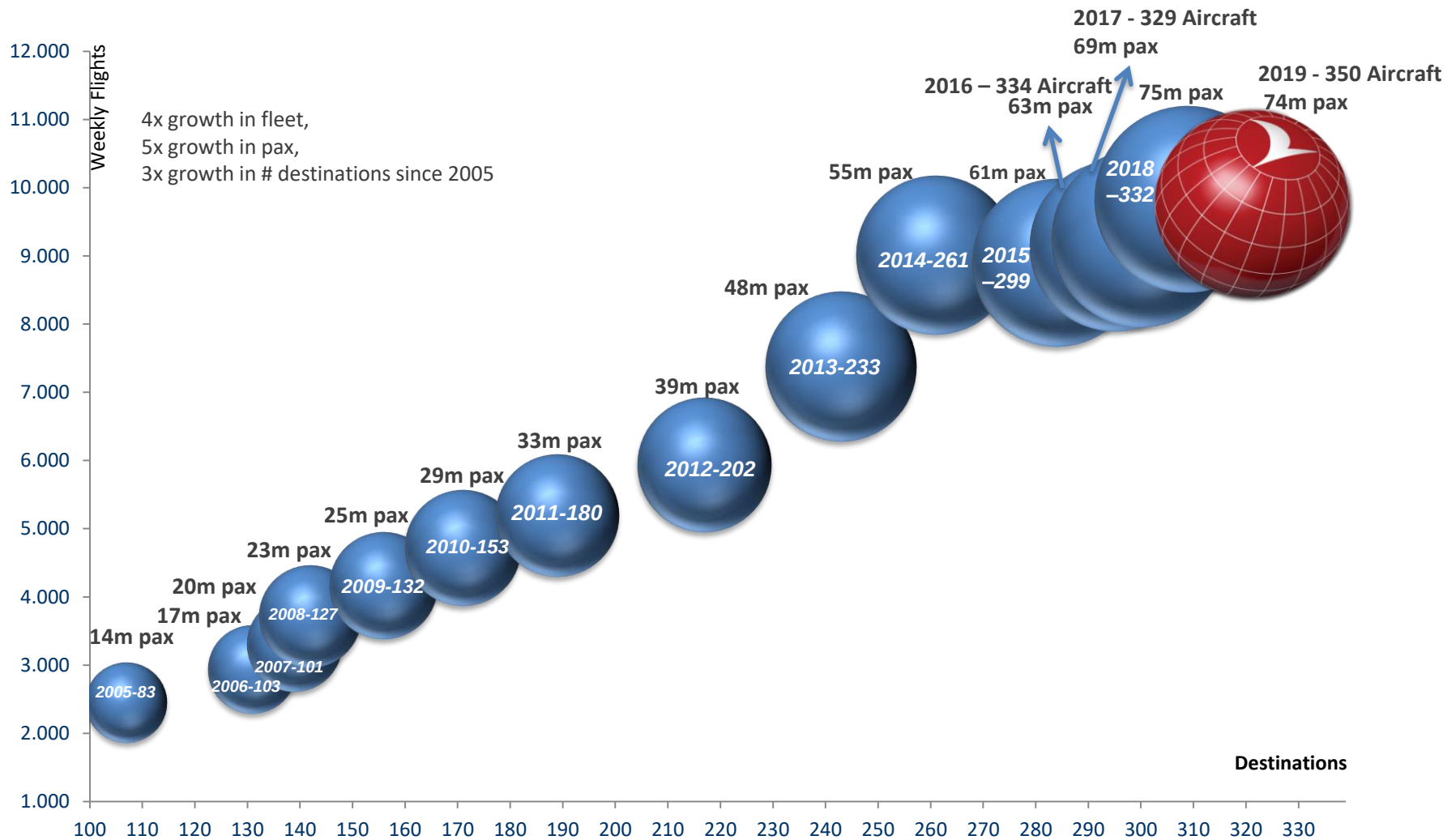
Source: General Directorate of State Airports Authority (DHMI) – September 2019
 (*)Adjusted for double count on Domestic Pax

Annual RPK Growth (%)



Source: IATA

Turkish Airlines Historical Growth



Note: Diameters of the bubbles are proportional to the number of passengers carried.

We Fly to 126 Countries

EUROPE			
43 COUNTRIES, 116 CITIES			
Germany	Russia	Belgium	Moldova
Munich	Moscow	Brussels	Chisinau
Frankfurt	Sochi	Bulgaria	Poland
Berlin	St. Petersburg	Sofia	Warsaw
Stuttgart	Kazan	Varna	Belarus
Düsseldorf	Rostov	Romania	Minsk
Cologne	Ekaterinburg	Bucharest	Slovakia
Hamburg	Ufa	Cluj	Kosice
Hanover	Astrakhan	Constanta	
Nuremberg	Novosibirsk	Hungary	
Bremen	Stravropol	Budapest	
Friedrichshafen	Voronezh	Czech Rep.	
Leipzig	Samara	Prague	
Münster	Krasnodor	Croatia	
Baden-Baden	Ukraine	Zagreb	
Italy	Kiev	Dubrovnik	
Milan	Odessa	Portugal	
Rome	Ivano-Frankivsk	Lisbon	
Venice	Dnepropetrovsk	Porto	
Bologna	Kharkiv	Bosnia	
Naples	Kherson	Sarajevo	
Catania	Zaporizh	Finland	
Turin	Lviv	Helsinki	
Pisa	Simferopol	Rovaniemi	
Bari	Donetsk	Norway	
Genoa	Austria	Oslo	
France	Vienna	Albania	
Paris	Salzburg	Tirana	
Lyon	Graz	Ireland	
Nice	Northern Cyprus	Dublin	
Marseille	Lefkosa	Kosovo	
Toulouse	Azerbaijan	Pristina	
Bordeaux	Ganja	Macedonia	
Strasbourg	Nakhichevan	Skopje	
UK	Netherlands	Serbia	
London	Amsterdam	Belgrade	
Manchester	Rotterdam	Malta	
Birmingham	Greece	Malta	
Spain	Athens	Slovenia	
Barcelona	Thessaloniki	Ljubljana	
Madrid	Sweden	Montenegro	
Malaga	Stockholm	Podgorica	
Valencia	Gothenburg	Scotland	
Bilbao	Denmark	Edinburgh	
Switzerland	Copenhagen	Estonia	
Zurich	Aalborg	Tallinn	
Geneva	Billund	Latvia	
Basel	Georgia	Riga	
	Tbilisi	Lithuania	
	Batumi	Vilnius	
		Luxembourg	
		Luxembourg	

Future Routes	
Azerbaijan	
Lankaran	
Poland	
Krakow	
France	
Nantes	
Spain	
La Coruna	
Russia	
Makhachkala	
Italy	
Palermo	

AFRICA	
38 COUNTRIES, 59 CITIES	
Egypt	Dem. Rep. Congo
Cairo	Kinshasa
Alexandria	Gabon
Hurghada	Libreville
Sharmel-Sheikh	Mali
Luxor	Bamako
Algeria	Burkina Faso
Algiers	Ougadougou
Oran	Cote D'Ivoire
Constantine	Abidjan
Tlemcen	Chad
Batna	N'Djamena
South Africa	Benin
Johannesburg	Cotonou
Cape Town	Guinea
Durban	Conakry
Nigeria	Mozambique
Lagos	Maputo
Abuja	Niger
Kano	Niamey
Port Harcourt	Eritrea
Cameroon	Asmara
Douala	Madagascar
Yaounde	Antananarivo
Kenya	Mauritius
Mombasa	Port Louis
Nairobi	Seychelles
Tanzania	Seychelles
Dar Es Salaam	Libya
Kilimenjaro	Misurata
Zanzibar	Benghazi
Tunisia	Sebha
Tunis	Tripoli
Djibouti	Sierra Leone
Djibouti	Freetown
Ethiopia	Comoros
Addis Ababa	Moroni
Ghana	Gambia
Accra	Banjul
Morocco	Zambia
Casablanca	Lusaka
Marrakech	Congo
Rwanda	Point-Noire
Kigali	
Somalia	
Mogadishu	
Sudan	
Khartoum	
Uganda	
Entebbe	
Mauritania	
Nouakchott	
Senegal	
Dakar	

Future Routes	
Angola	
Luanda	
Egypt	
Aswan	
South Sudan	
Juba	
Sudan	
Port Sudan	
Equatorial Guinea	
Malabo	

MIDDLE EAST	
13 COUNTRIES, 35 CITIES	
Saudi Arabia	UAE
Jeddah	Dubai
Madinah	Abu Dhabi
Riyadh	Sharjah
Dammam	Lebanon
Yanbu	Beirut
El Qassim	Jordan
Taif	Amman
Iran	Akabe
Tehran	Qatar
Mashad	Doha
Shiraz	Bahrain
Tabriz	Bahrain
Isfahan	Oman
Kermanshah	Muscat
Ahvaz	Syria
Israel	Aleppo
Tel Aviv	Damascus
Yemen	Yemen
Erbil	Aden
Baghdad	Sanaa
Basra	
Sulaymaniyah	
Najaf	
Mosul	
Kuwait	
Kuwait	

Future Routes	
Saudi Arabia	
Abha	

AMERICAS	
9 COUNTRIES, 19 CITIES	
USA	Panama
New York	Panama
Los Angeles	Cuba
Washington	Havana
Boston	Venezuela
Chicago	Caracas
Houston	Mexico
Miami	Mexico City
Atlanta	Cancun
San Francisco	
Canada	
Toronto	
Montreal	
Argentina	
Buenos Aires	
Brazil	
Sao Paulo	
Columbia	
Bogota	

Future Routes	
USA	
Newark	
Canada	
Vancouver	

FAR EAST	
22 COUNTRIES, 39 CITIES	
China	Bangladesh
Beijing	Dhaka
Guangzhou	Indonesia
Shanghai	Jakarta
Taipei	Denpasar
Hong Kong	Maldives
Xi'an	Male
Pakistan	Singapore
Karachi	Singapore
Islamabad	Sri Lanka
Lahore	C Colombo
Kyrgyzstan	Uzbekistan
Bishkek	Tashkent
Osh	Samarkand
Kazakhstan	Philippines
Almaty	Manila
Astana	Tajikistan
Japan	Dushanbe
Tokyo	Khujand
Osaka	Nepal
India	Kathmandu
Mumbai	Mongolia
New Delhi	Ulaanbaatar
Thailand	
Phuket	
Bangkok	
Turkmenistan	
Ashgabat	
Malaysia	
Kuala Lumpur	
South Korea	
Seoul	
Afghanistan	
Kabul	
Mazar-i Sharif	
Vietnam	
Ho Chi Minh	
Hanoi	

DOMESTIC	
50 CITIES	

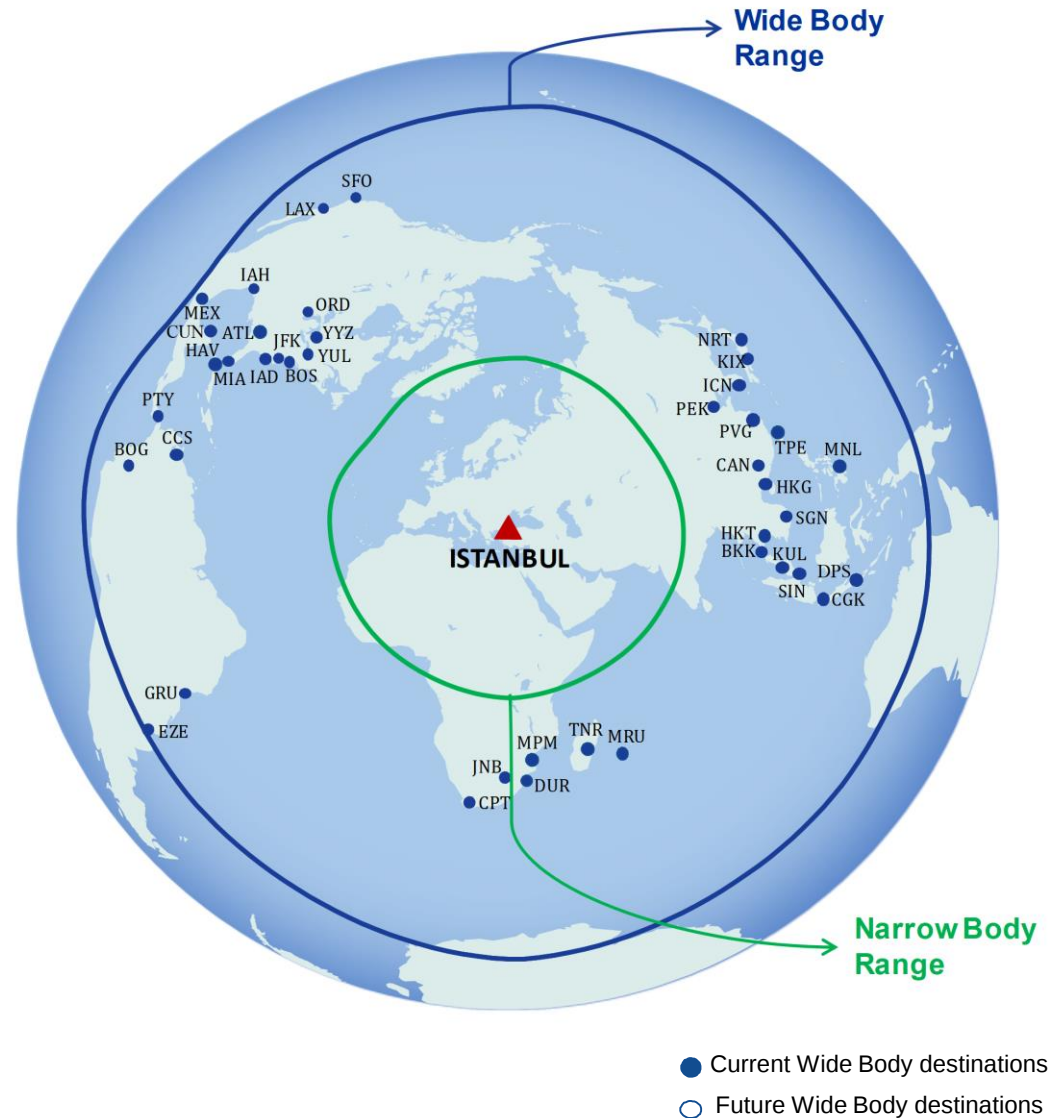
*As of 31.12.2019

Istanbul's Geographical Advantage - A Natural Hub

Narrow Body Range Capability to and from Istanbul

(with full passenger payload)

- ✓ 207 out of 269 international destinations
- ✓ More than 40% of world-wide international traffic
- ✓ Over 60 national capitals
- ✓ All of Europe, Middle East, Central Asia and North and East Africa



Highest Connectivity for Europe, Africa and Middle East

Airlines Connectivity by Number of O&D Pairs (Top Three)

Europe to the World

Turkish Airlines	16,509
British Airways	12,096
Lufthansa	9,720

Middle East to the World

Turkish Airlines	8,136
Qatar Airways	2,304
British Airways	1,120

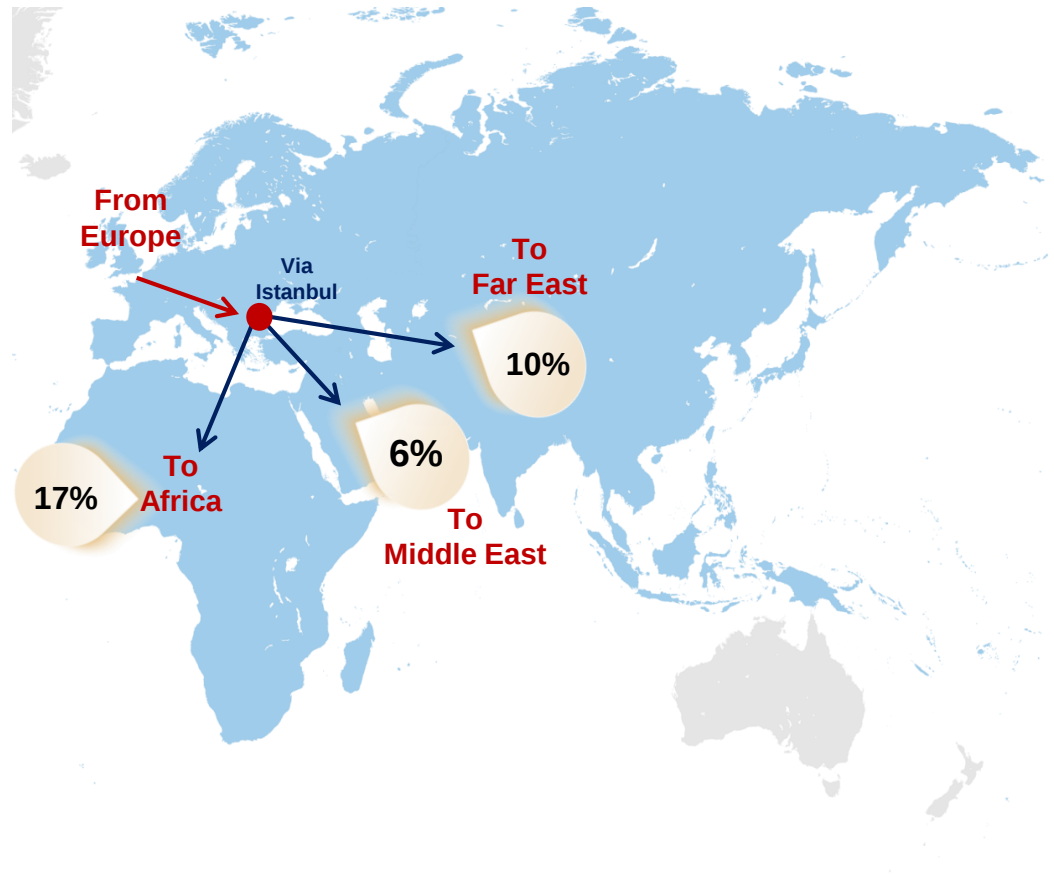
Africa to the World

Turkish Airlines	11,685
Air France	5,328
British Airways	3,485

Far East to the World

United Airlines	8,694
Turkish Airlines	8,325
Air China	5,724

Detour* Advantage

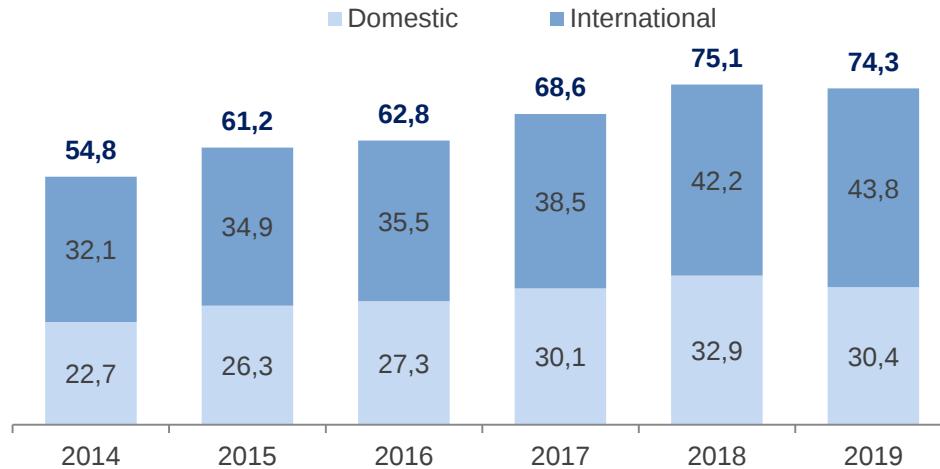


*Detour: Increase in the flight distance compared to a non-stop flight. Forecasted by using 6,000 arrival-departure cities

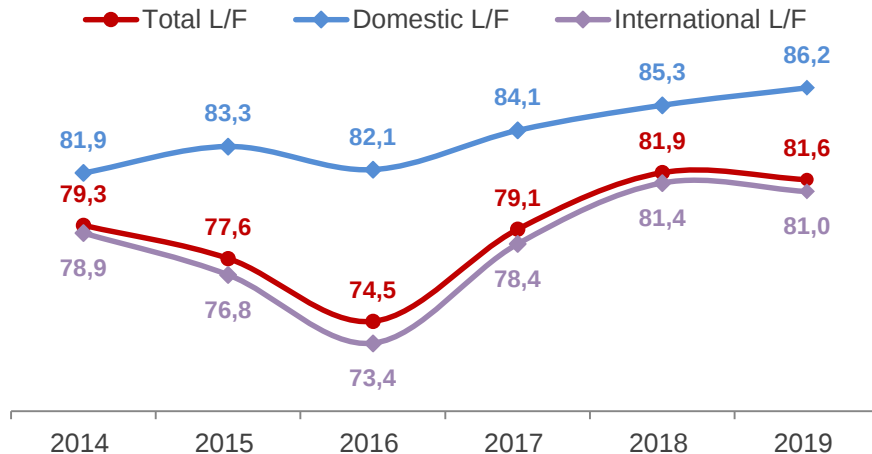
Source: Retrieved from OAG. As of 24.06.2019.

Passenger Traffic

Total Passengers (mn)



Load Factor (L/F %)



Passenger Traffic

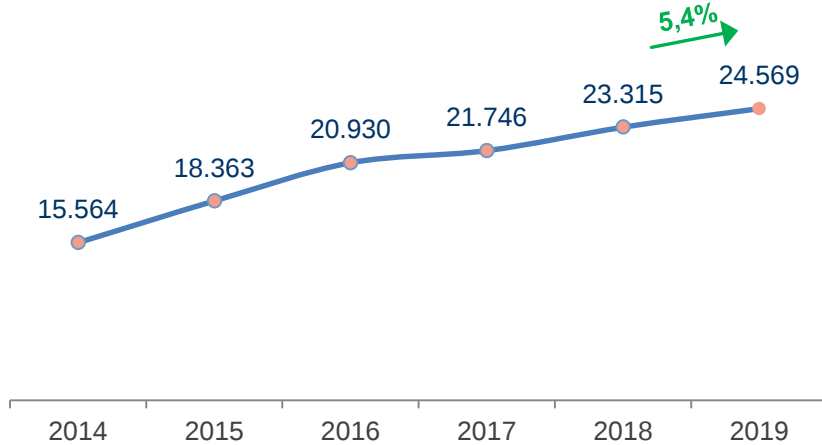
THY Passenger Traffic		
2018	vs	2019
Landing	down by	-1,4%
ASK	up by	3,1%
RPK	up by	2,7%
Passenger #	down by	-1,1%
L/F	down by	-0,3 pt

Annual Changes (%)

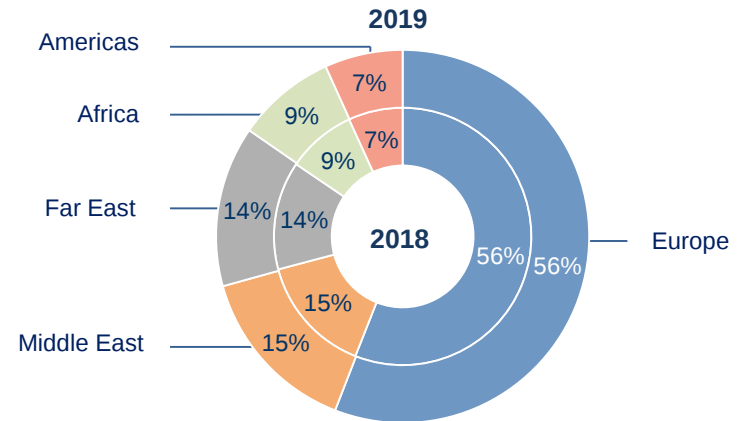
	ANNUAL CHANGES (%)				
	2015	2016	2017	2018	2019
ASK	14%	11%	2%	5%	3%
RPK	12%	6%	8%	9%	3%
PAX	12%	3%	9%	10%	-1%
L/F (Point)	-1,7	-3,1	4,6	2,8	-0,3

Passenger Breakdown

Int'l to Int'l Transfer Passengers ('000)

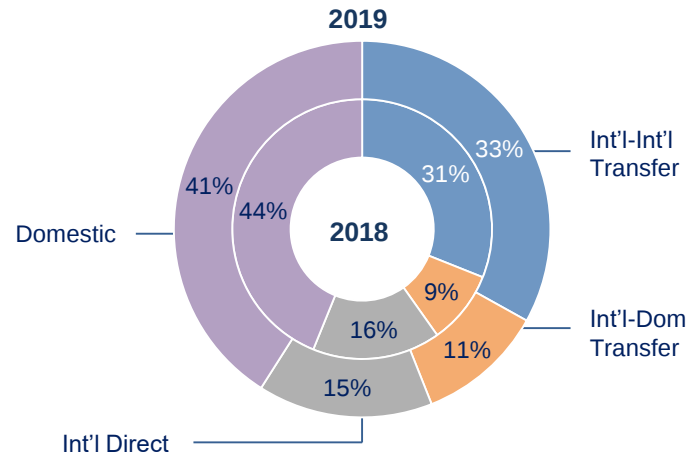


Int'l Passenger Breakdown by Geography



Note: Includes only scheduled passengers.

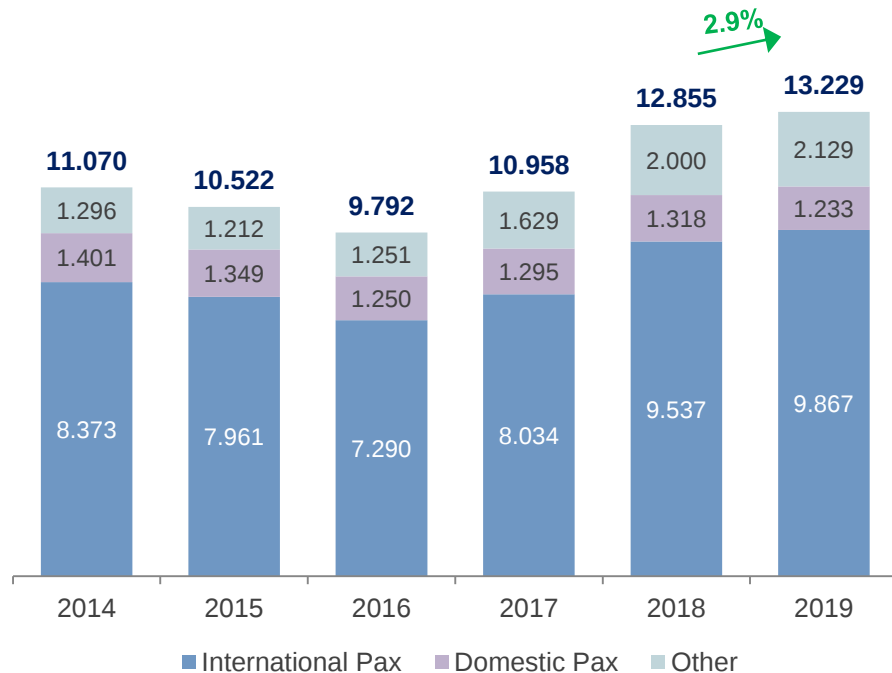
Passenger Breakdown by Transfer Type



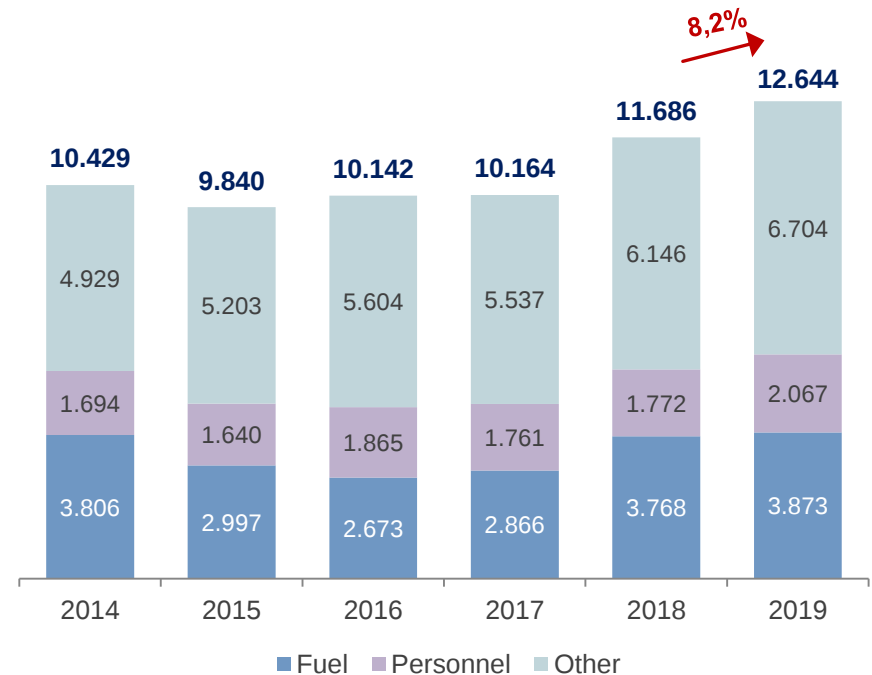
Note: Int'l to int'l transfer passengers' share in total international passengers is 56%.

Total Revenue and Expenses

Revenues (mn USD)



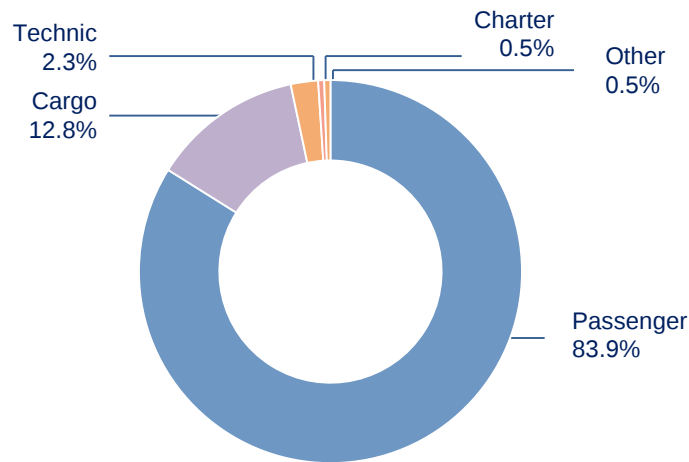
Expenses (mn USD)



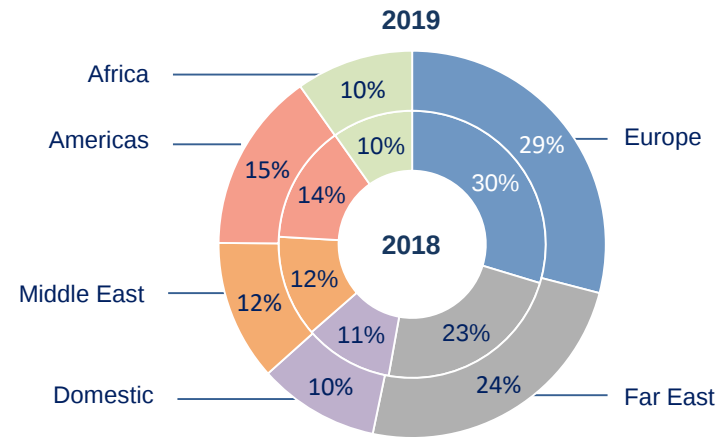
Note: International and domestic pax revenue indicates scheduled pax revenue.
Other revenue includes cargo, charter and other revenue.

Revenue Breakdown (2019)

Revenue by Business Type

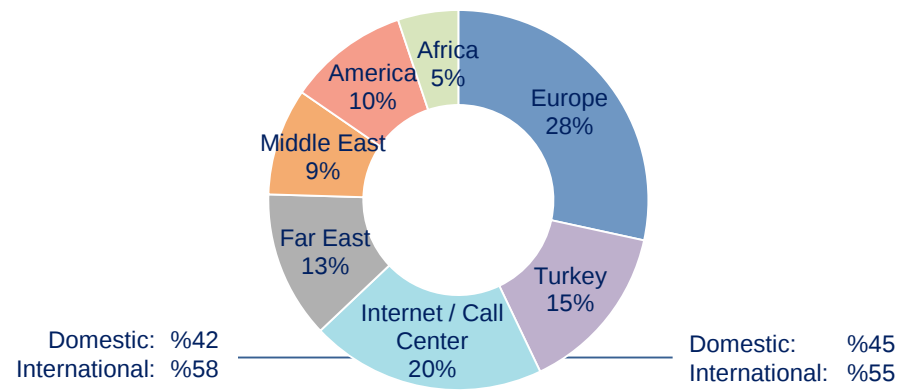


Revenue by Geography



Note: Includes total passenger and cargo revenue

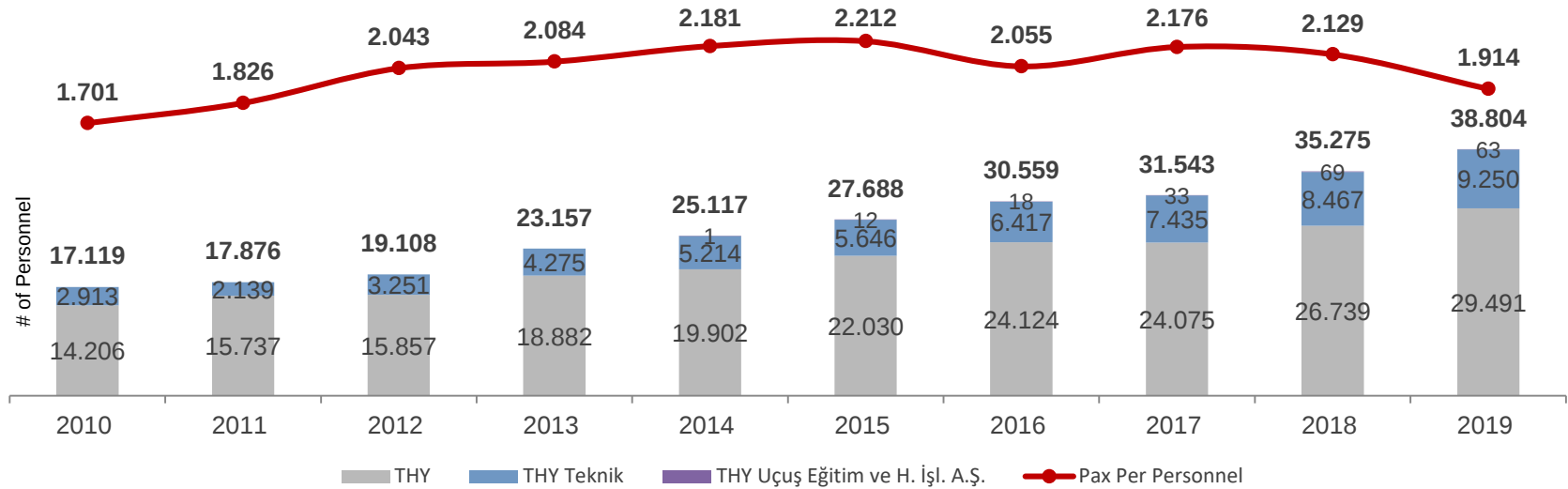
Revenue by Point of Sale



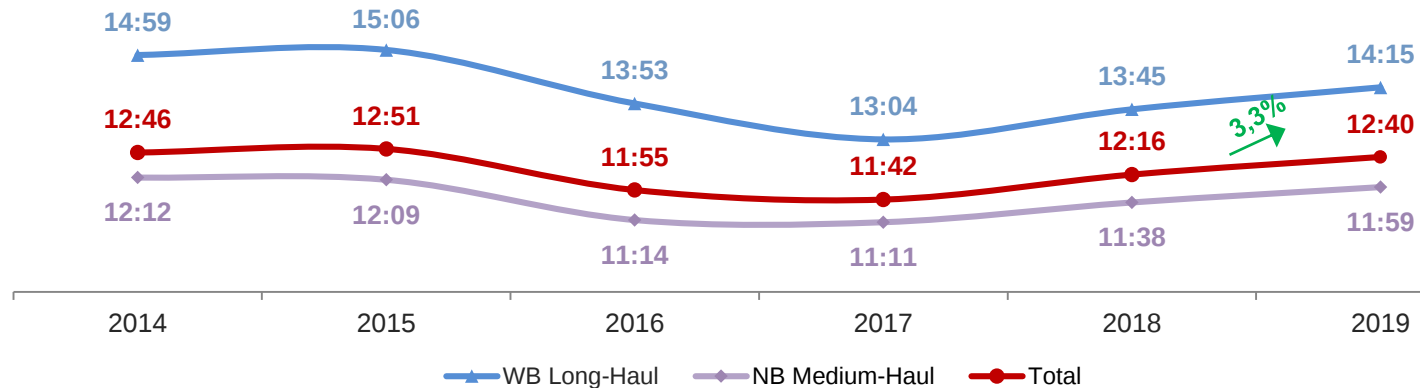
Note: Includes only scheduled passenger revenue

Operating Efficiency

Personnel Efficiency

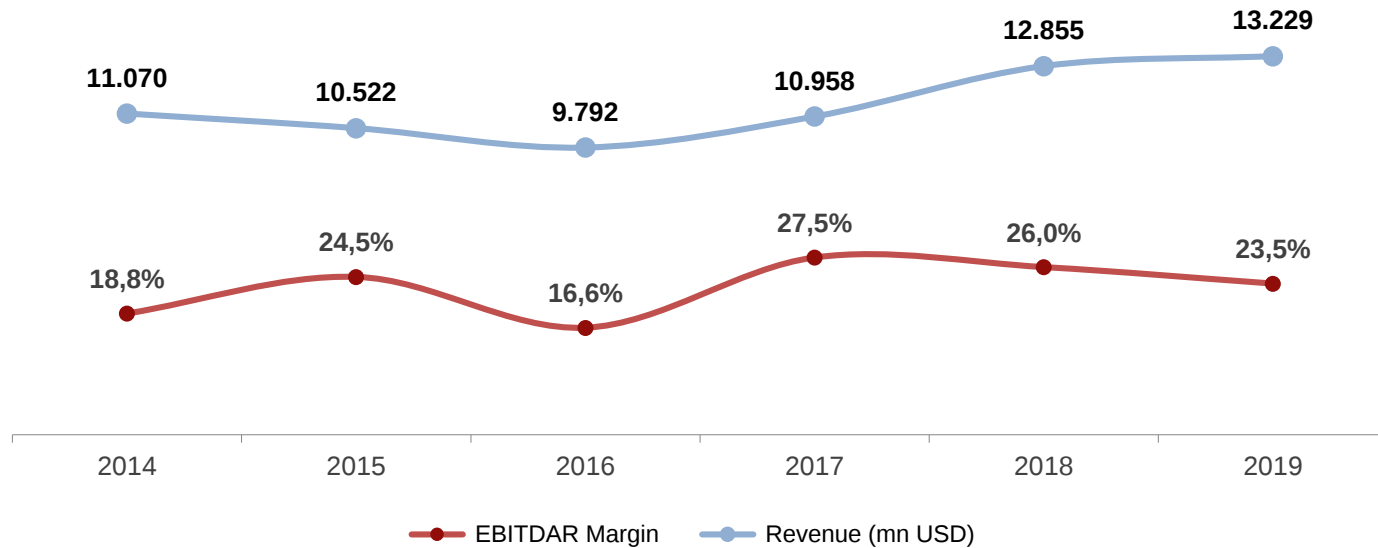


Average Daily Flight Utilization (hrs)



EBITDAR Margin

Avg. EBITDAR Margin (2014-2019): 23%



(mn USD)	2014	2015	2016	2017	2018	2019	YoY Change
Revenue (mn USD)	11.070	10.522	9.792	10.958	12.855	13.229	2,9%
EBITDAR	2.085	2.580	1.628	3.017	3.349	3.107	-7,2%
EBITDAR Margin	18,8%	24,5%	16,6%	27,5%	26,0%	23,5%	-0,1 pt

31.12.2019	Type	Total	Owned	Financial Lease	Opr./Wet Lease	Seat Capacity	Average Fleet Age	Year End Fleet*	
								2020	2024
Wide Body	A330-200	18	5		13	4.680	11,8	13	5
	A330-300	40		29	11	11.826	6,0	40	29
	A340-300								
	B777-3ER	33		27	6	11.670	6,1	33	30
	A350-900							5	25
	B787-9	6		6		1.800	0,4	15	25
	Total	97	5	62	30	29.976	6,8	106	114
Narrow Body	B737-900ER	15		15		2.355	6,6	15	15
	B737-9 MAX	1		1		169	0,8	1	10
	B737-800	77	25	37	15	12.540	10,5	88	88
	B737-700	1			1	124	13,9		
	B737-8 MAX	11		11		1.661	1,1	11	65
	A321 NEO	14		11	3	2.548	0,5	26	92
	A319-100	6		6		792	8,6	6	6
	A320-200	17	6	6	5	2.718	12,7	13	12
	A321-200	68	7	55	6	12.360	7,5	66	64
	A320-200 WL								
	B737-800 WL	20			20	3.780	15,4	13	5
	Total	230	38	142	50	39.047	8,8	239	357
Cargo	A330-200F	10	1	9			6,2	10	10
	B777F	6		6			1,3	8	8
	Wet Lease	7			7		22,7		
	Total	23	1	15	7		9,9	18	18
GRAND TOTAL		350	44	219	87	69.023	8,3	363	488

*After exit-entry

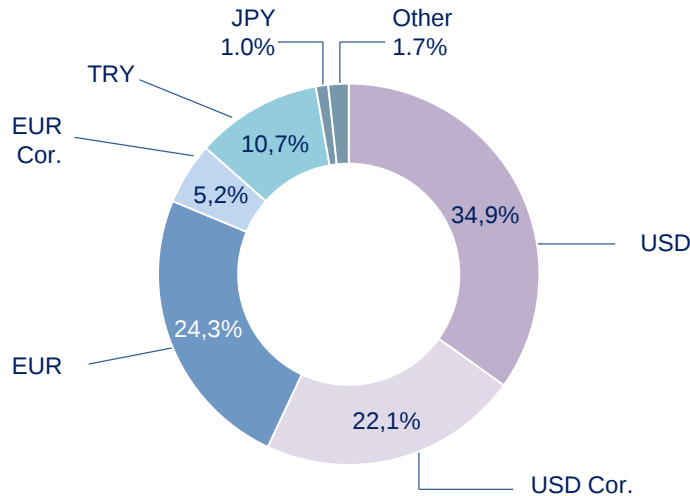
Fleet Development

31.12.2019	Type	DELIVERED	DELIVERIES		
		2019	2020	2021-2024*	Total
Wide Body	A350-900		5	20	25
	B787-9	6	9	10	25
	Total	6	14	30	50
Narrow Body	B737-9 MAX	1		9	10
	B737-8 MAX	4		54	58
	A321 NEO	12	12	66	90
	Total	17	12	129	158
Cargo	B777F	1	2		3
	Total	1	2		3
GRAND TOTAL		24	28	159	211

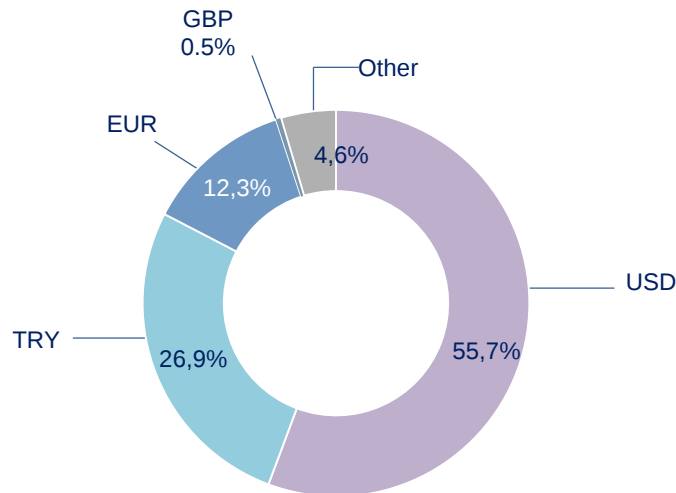
*Delivery time of MAX and NEO are based on the original fleet plan and they are subject to change upon the developments.

Hedging Currency Risk (2019)

Revenue by Currency⁽¹⁾



Expenses by Currency



Hedging Currency Risk

Hedging Policy

EUR/TRY

- Maximum Tenor: 18 months
- Maximum Hedge Ratio: %50
- Instrument: Forward

EUR/USD

- Maximum Tenor: 24 months
- Maximum Hedge Ratio: %60
- Instrument: Forward, 2-way Collar, 3-way Collar or 4-way Collar

Current Currency Hedging Matrix

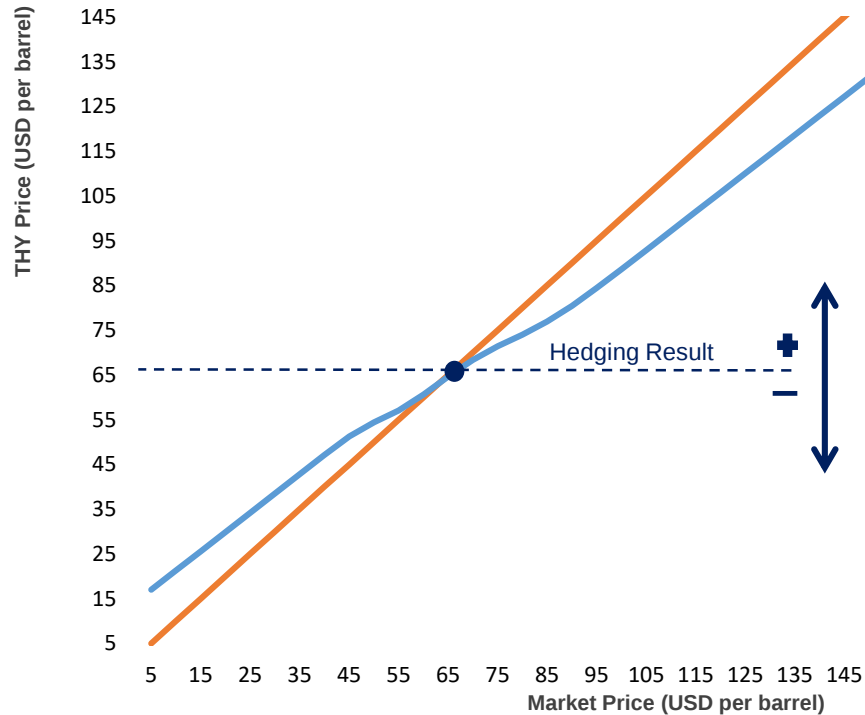
2019	Hedging Levels
EUR/USD	15%
EUR/TRY	21%

2020	Hedging Levels
EUR/USD	6%
EUR/TRY	6%

⁽¹⁾ Currencies that have 85% correlation with USD and EUR considered as USD and EUR correlated respectively.

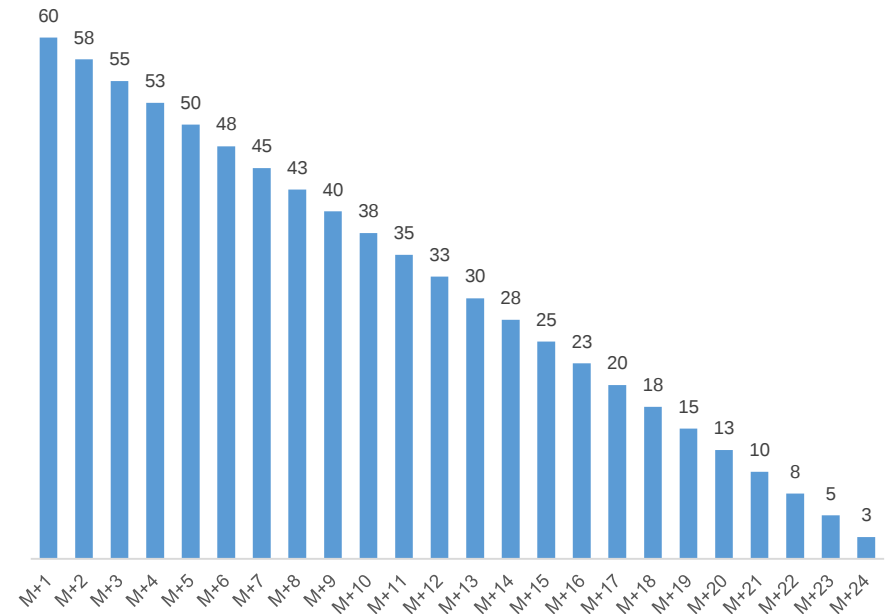
Hedging Fuel Price Risk

Effect of Hedging on the Fuel Price



- Current fuel hedging levels:
FY20: 45%
FY21: 7%

Fuel Hedging Policy (%)



- Descending layered hedging strategy
- Crude oil based swaps and options
- Maximum of 60% for the following month is hedged using derivative instruments.

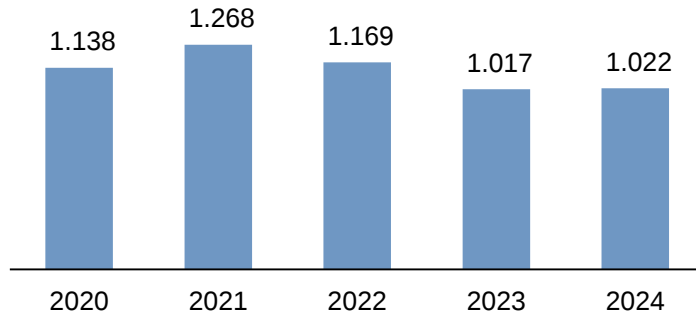
Aircraft Financing and Debt Management

As of 31.12.2019

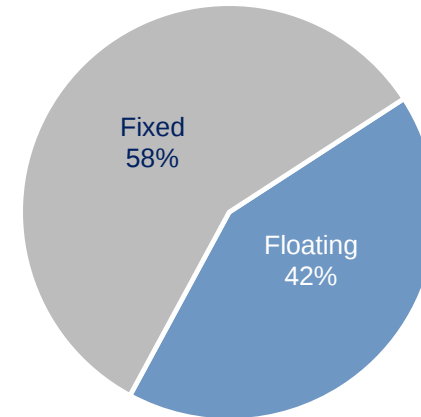
Total Financial Lease Liabilities: **9.0 bn USD**

Operating Leases: **1.7 bn USD**

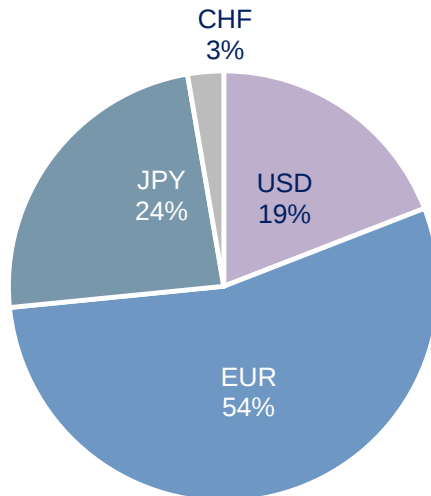
5 Year Maturity Profile⁽¹⁾ (USD mn)



Weighted Average Interest Rate⁽²⁾: **2.34%**



Currency Breakdown of Financial Lease Liabilities



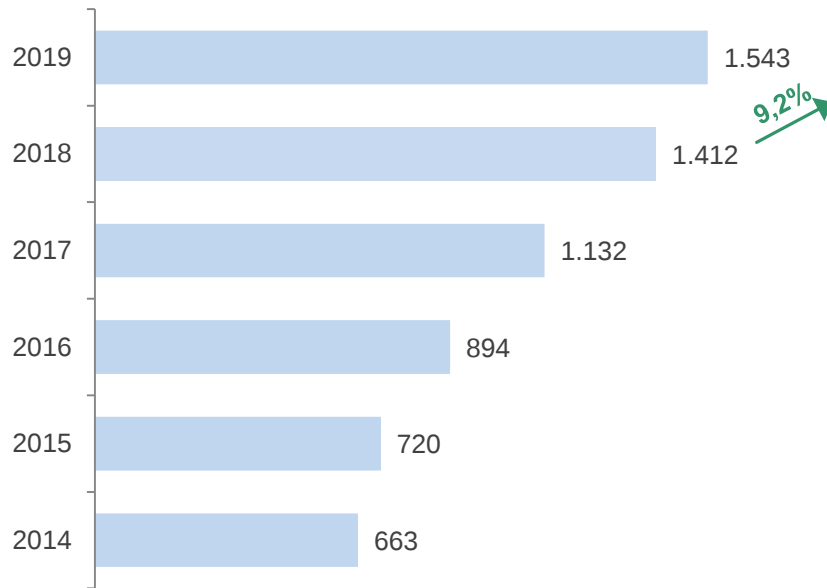
(mn USD)	31.12.2019 Total Debt	Maturity	Yearly Debt Service
USD	1.717	10-12 Years	269
EUR	4.881	10-12 Years	564
JPY	2.145	10-11 Years	328
CHF	243	12 Years	32
Total	8.986		1.193

⁽¹⁾Principal payments.

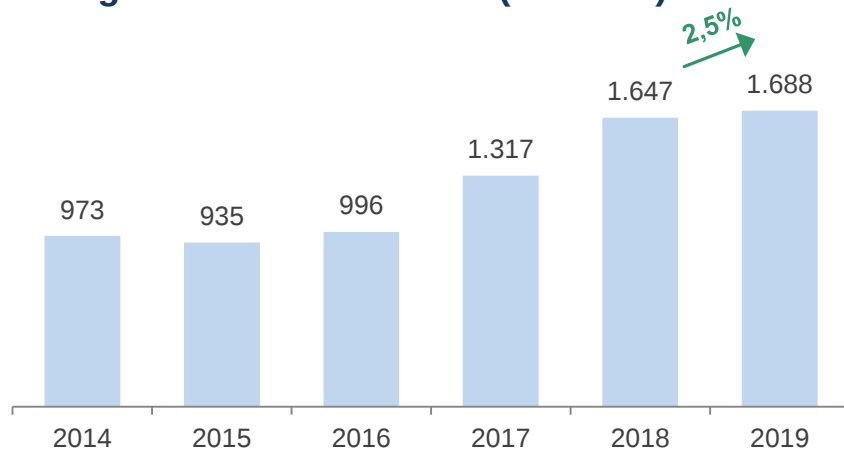
⁽²⁾Post-Hedge Interest Rate breakdown.

Cargo Operations

Cargo Tonnage Carried ('000 Ton)

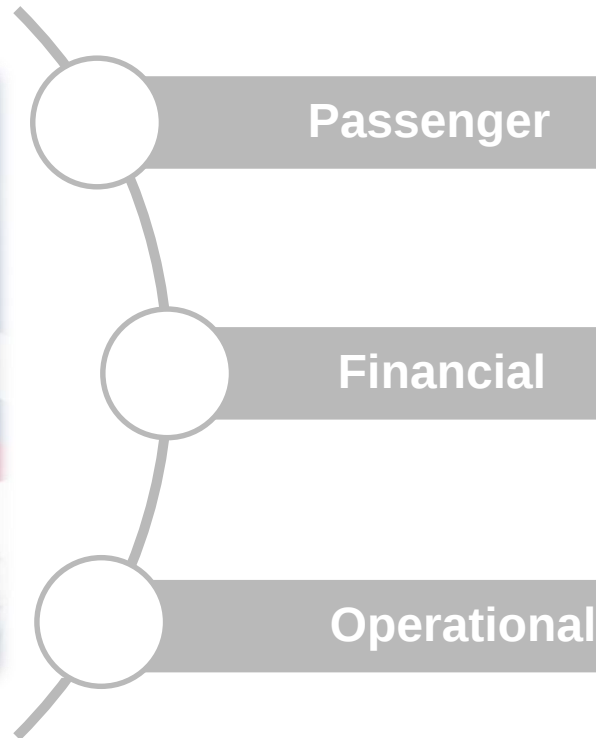


Cargo Revenue Evolution (mn USD)



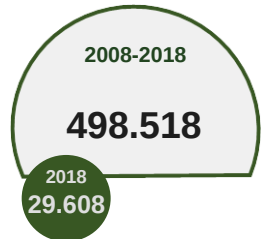
- Turkish Cargo serves 88 destinations with 23 freighters besides 321 destinations with 327 passenger aircraft as of December, 31 2019.
- Turkish Cargo global market share in revenue has increased from 0.6% in 2009 to 1.7% in 2019.
- In 2019, while World FTK decreased by 3,3%, Turkish Cargo FTK grew by 13% compared to the previous year.

Source: IATA Economic Performance of the Airline Industry Reports



	2020E
Domestic (mn.)	31.5-33
International (mn.)	46-47
Total (mn.)	78-80
Total Revenue (USD bn.)	14.5 -14.8
EBITDAR	%23-%25
L/F	%81-%82
ASK increase	8.5% - 10%
Cargo/Mail carried (mn./ton)	1.60-1.65
CASK (ex-fuel) increase	Flat
Avg. Into Plane Fuel Cost (USD/ton)	690-700

Environmental Practices and Performance



Tons of Fuel Saved

15% more fuel efficient New-Generation Aircraft to be delivered.
(92 Airbus 75 Boeing)

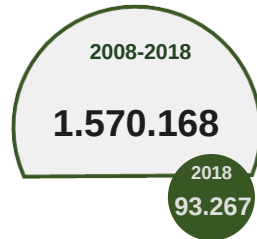
12 %
Decrease in natural gas consumption
2017-2018



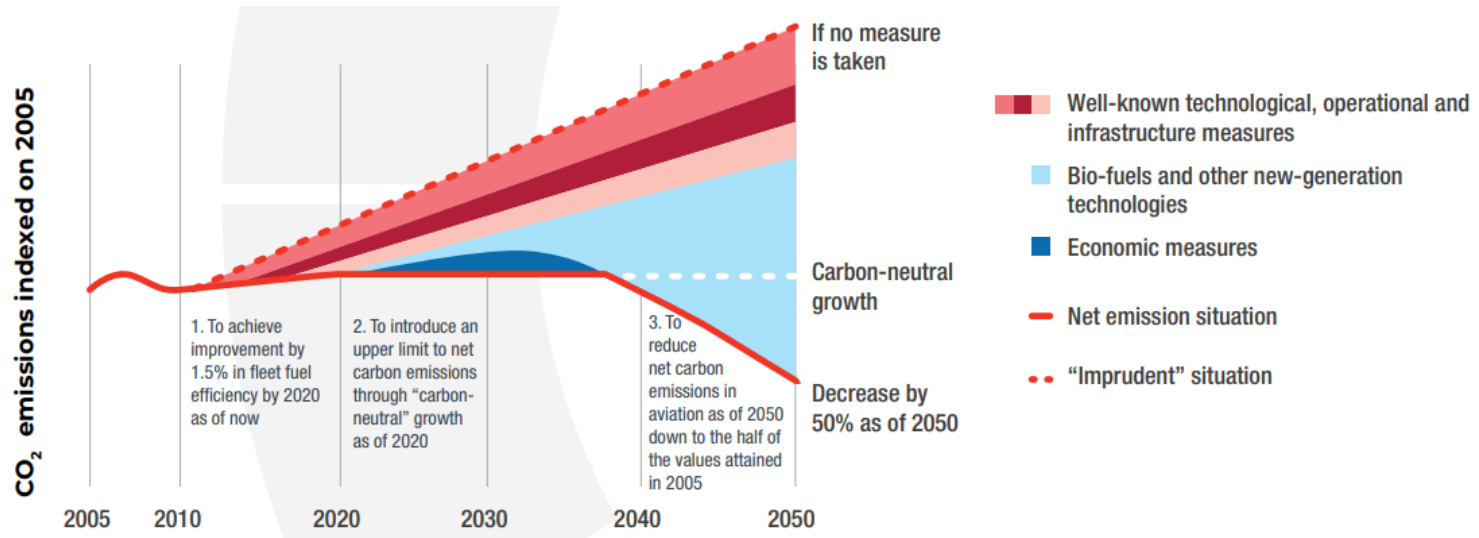
Bio-Fuels

Related Research and Development Investments

8.246.712
The number of avoided plastic packages



Tons of CO2 Avoided



Balance Sheet

Assets (mn USD)	2014	2015	2016	2017	2018	2019
Cash and Equivalents	722	962	1.815	2.086	2.155	2.475
Trade Receivables	456	361	379	592	570	540
Pre-delivery Payment (PDP) Receivables	990	1.139	596	117	809	778
Other Current Assets	663	684	811	836	971	977
Total Current Assets	2.831	3.146	3.601	3.631	4.505	4.770
Net Fixed Assets	9.201	11.415	13.476	13.002	13.918	17.261
of which Aircraft and Engines	8.167	10.177	12.134	11.683	12.127	15.044
of which Right of Use Assets	-	-	-	-	-	1.576
Pre-delivery Payment (PDP) Receivables	650	392	207	247	505	761
Other Non-Current Assets	1.064	1.430	1.207	1.317	1.804	1.932
Total Non-Current Assets	10.915	13.237	14.890	14.566	16.227	19.954
Total Assets	13.746	16.383	18.491	18.197	20.732	24.724

Liabilities (mn USD)	2014	2015	2016	2017	2018	2019
Lease Obligations	5.931	7.399	8.886	8.322	9.509	12.131
Passenger Flight Liabilities	1.398	1.091	785	1.000	1.002	1.032
Accounts Payable	662	671	616	855	1.022	1.130
Other Liabilities	1.805	2.380	3.117	2.674	3.254	3.567
Total Liabilities	9.796	11.541	13.404	12.851	14.787	17.860
Total Shareholders Equity	3.950	4.842	5.087	5.346	5.945	6.864
of which Issued Capital	1.597	1.597	1.597	1.597	1.597	1.597
of which Retained Earnings	1.714	2.559	3.628	3.551	3.760	4.463
of which Differences from Currency Translation	-47	-84	-106	-108	-160	-184
of which Net Profit for the Period	845	1.069	-77	223	753	788
Total Liabilities & Shareholders Equity	13.746	16.383	18.491	18.197	20.732	24.724

Income Statement

(mn USD)	2014	2015	2016	2017	2018	2019	YoY Change
Operating Revenue	11.070	10.522	9.792	10.958	12.855	13.229	3%
Operating Expenses (-)	10.429	9.840	10.142	10.164	11.686	12.644	8,2%
of which Fuel	3.806	2.997	2.673	2.866	3.768	3.873	3%
of which Personnel	1.694	1.640	1.865	1.761	1.772	2.067	17%
of which Depreciation	743	924	1.148	1.066	1.087	1.521	40%
of which Rent	543	496	496	527	595	311	-48%
Net Operating Profit / Loss	641	682	-350	794	1.169	585	-50%
Income From Other Operations	80	244	145	264	165	355	115%
Expense From Other Operations (-)	45	31	86	36	143	64	-55%
Profit / Loss From Main Operations	676	895	-291	1.022	1.191	876	-26%
Income From Investment Activities (Net)	72	101	117	177	99	89	-10%
Share of Investments' Profit / Loss	75	80	44	102	123	82	-33%
Financial Income	419	532	300	56	129	139	8%
Financial Expense (-)	196	201	229	1.078	588	310	-47%
Profit Before Tax	1.046	1.407	-59	279	954	876	-8%
Tax (-)	201	338	18	56	201	88	-56%
Net Profit	845	1.069	-77	223	753	788	5%

Operational Expense Breakdown

(mn USD)	2018	% in Total	2019	% in Total	Change 19/18
Fuel	3.768	32,2%	3.873	30,6%	2,8%
Personnel	1.772	15,2%	2.067	16,3%	16,6%
Landing, Navigation & Air Traffic	1.056	9,0%	1.175	9,3%	11,3%
Landing and navigation	514	4,4%	622	4,9%	21,0%
Air Traffic Control	542	4,6%	553	4,4%	2,0%
Sales & Marketing	986	8,4%	1.101	8,7%	11,7%
Commissions and Incentives	401	3,4%	504	4,0%	25,7%
Reservation System	255	2,2%	267	2,1%	4,7%
Advertising	189	1,6%	175	1,4%	-7,4%
Other	141	1,2%	155	1,2%	9,9%
Depreciation	1.087	9,3%	1.521	12,0%	39,9%
Ground Handling	733	6,3%	815	6,4%	11,2%
Aircraft Rent	595	5,1%	311	2,5%	-47,7%
Operational Lease	336	2,9%	27	0,2%	-92,0%
Wet Lease	259	2,2%	284	2,2%	9,7%
Passenger Services & Catering	560	4,8%	623	4,9%	11,3%
Maintenance	804	6,9%	791	6,3%	-1,6%
General Administration	122	1,0%	113	0,9%	-7,4%
Other	203	1,7%	254	2,0%	25,1%
TOTAL	11.686	100%	12.644	100%	8,2%
Operating Cost per ASK (USc)	6,42	-	6,74	-	4,9%
Ex-fuel Operating Cost per ASK (USc)	4,35	-	4,67	-	7,4%
Fixed Costs	3.158	27,0%	3.580	28,3%	13,4%

Subsidiaries & Affiliates

Turkish Airlines Group 31.12.2019		Revenue (mn USD)	Number of Personnel	Partnership Structure
1	Turkish Airlines	13.229	29.491*	%49 Turkey Wealth Fund - %51 Open to Public
2	Turkish Opet Aviation Fuels	977	501	%50 THY - %50 Opet
4	Sun Express (Turkey & Germany Consolidated)	1.567	4.667	%50 THY - %50 Lufthansa
3	Turkish Technic	1.292	9.250	% 100 THY
5	Turkish Do&Co	344	5.708	%50 THY - %50 Do&Co
6	Pratt Whitney THY Turkish Engine Center (TEC)	399	443	%51 PW - %49 THY Teknik
7	Turkish Ground Services (TGS)	358	14.723	%50 THY - %50 Havaş
8	Turkish Cabin Interior Systems (TCI)	13	205	%50 THY & THY Teknik - %50 TAI
9	Goodrich Turkish Technic Service Center	24	68	%60 Collins Aerospace - %40 THY Teknik
10	TSI Aviation Seats	30	131	%50 THY & THY Teknik - %50 Assan Hanil
11	THY Uçuş Eğitim ve Havalimanı İşletme A.Ş.	13	63	%100 THY
12	Tax Free Zone (Tax Refund)	1	20	%30 THY - %45 Maslak Oto - %25 VK Holding
13	THY Havaalanı Gayrimenkul Yatırım ve İşletme A.Ş.	-	-	% 100 THY
14	THY Uluslararası Yatırım ve Taşımacılık A.Ş.	-	-	%100 THY
15	Cornea Havacılık Sistemleri San. Ve Tic. A.Ş.	-	36	%80 THY Teknik %20 Havelsan
16	Air Albania	-	49	%49 THY - %41 MDN Investment - %10 Albcontrol
17	We World Express Ltd.	3	18	%45 THY - %45 ZTO - %10 Pal Air

Subsidiaries & Affiliates

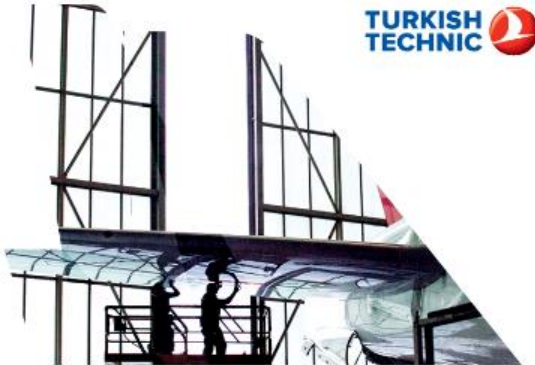


Business Model	Charter + Scheduled
Destinations	274
Fleet	69
Seat Capacity	13.888
# of Passengers	10.132.446
Load Factor (2019)	83,2%
Revenues (2019) mn. USD	1.567

50% - 50% subsidiary company of Lufthansa and Turkish Airlines.

Market leader in charter flights between Germany and Turkey.

*Based on consolidated amounts of SunExpress Turkey and Germany.



Turkish Technic

- › Turkish Technic Inc. is fully owned by Turkish Airlines.
- › Provides maintenance, repair, overhaul (MRO) services and pooling, engineering and Part 21 services to customers worldwide, including all domestic airlines and international airlines such as Air Arabia, Citilink, SpiceJet, Ariana Afghan Airlines.
- › Facilities are located at Istanbul Ataturk International Airport (4 hangar), a new world-class facility at Istanbul Sabiha Gökçen International Airport (2 hangar), Ankara Esenboga Airport (1 hangar) and Aydın Çıldır Airport.
- › The official opening of the new world-class facility was on June 2014 with an investment of USD 550 million, doubling maintenance, repair and overhaul capacity. Turkish Technic's unique location makes it a convenient MRO provider for around 40% of the world's civilian aircraft within a 3.5 hour flying radius reach of 55 countries.
- › On January 2015, facility has been awarded LEED (Leadership in Energy and Environmental Design) Gold Certificate by U.S. Green Building Council for its sustainable building design.
- › Turkish Technic has a tremendous MRO capacity to provide maintenance, repair and overhaul services to 30 narrow body aircraft and 10 wide body aircraft with over 9,000 skilled personnel.



Turkish Cabin Interior Systems

- › TCI is a joint venture of Turkish Airlines and TAI (Turkish Aerospace Industries).
- › Located in Turkish Technic's Sabiha Gökçen Airport Facility and produces Aircraft Galleys.
- › The company is a certified supplier of Boeing and is in the Global Offerable List for B-737 Galleys.

Subsidiaries & Affiliates



Turkish Seat Industries (TSI)

- › Formed in 2011, stakes of 50%, 45%, and 5% are respectively held by Assan Hanil Group, Turkish Airlines and Turkish Technic.
- › The company was set up to design and manufacture airline seats and to make, modify, market and sell spare parts to Turkish Airlines and other international airline companies. Whole production takes place in Turkey and 2016 deliveries for third parties completed assuring superior customer satisfaction.
- › The first aircraft equipped with the new seats is a Turkish Airlines B737-800. The seats were initially used on the B737-800s of Turkish Airlines fleet and then were installed on the Airbus single-aisle fleet of A319s, A320s and A321s.
- › The company, which commenced its operations in 2014, has an annual seat production capacity of 10 thousand. By 2024, it is planned to increase seat production capacity to 50 thousand.



GOODRICH TURKISH TECHNIC

Goodrich Turkish Technic Service Center

- › Provides repair, overhaul and modification services for Nacelle, Thrust Reverser and its components for Turkish Airlines and other customers from Turkish domestic and International markets.
- › The company is located in Turkish Technic's HABOM facility.



Pratt Whitney THY Turkish Engine Center (TEC)

- › Provides engine maintenance, repair and overhaul (MRO) services to customers located in Turkey, surrounding regions and worldwide.
- › The environmentally efficient engine overhaul facility has total usage area of 100,000 m² located at the Sabiha Gokcen International Airport.

Subsidiaries & Affiliates



Turkish OPET

- › In terms of investment on jet fuel supply Turkish Airlines established a jet fuel supply company together with local oil retailer OPET on September 2009.
- › Today, the Company has the largest integrated jet fuel facility in Turkey and has fuel servicing capability at all domestic airports across Turkey.
- › In 2016, the Company maintained its market leader position with jet fuel sales of over 3.7 million cubic meters.



Turkish Do&Co

- › Established in 2007, Turkish Do&Co operates in nine gourmet kitchens all over Turkey: Istanbul (Atatürk and Sabiha Gökçen), Ankara, Antalya, Izmir, Bodrum, Trabzon, Dalaman and Adana. Over 60 national and international airlines are catered from these locations.
- › Turkish Do&Co has significantly improved the quality of catering service offered by Turkish Airlines on board, bringing many international awards to our Company.



Turkish Ground Services

- › Owned 50% - 50% by THY and Havaş Havaalanları Yer Hizmetleri A.Ş.
- › Provides ground services to Turkish Airlines and other customers since the beginning of 2010 and currently operates at eight major airports in Turkey: Istanbul (Ataturk and Sabiha Gokcen), Izmir, Ankara, Antalya, Adana, Bodrum, Dalaman.

TURKISH AIRLINES

INVESTOR RELATIONS

THANK YOU..



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