Global Analyst and Investor Day 2019

January 8, 2019

2019 and Beyond Guidance

2019 and Beyond Guidance Summary

NIM (swap adjusted) (1)

Net fees&com. growth

Opex growth

Cost / income

Total Cost of risk

NPL (2)

CAR

Tier 1

LDR

ROA

ROE

2019 Guidance

≥3.5%

>20%

~CPI

≤35%

< 300 bps

<6%

~16%

~13.5%

Max 105%

≥1.4%

≥12%

2020 and Beyond

ROA

ROE

1.7-1.9%

15-17%

2019 Guidance

Loan Growth

Deposit Growth

~10%

~10%

⁽¹⁾ Including short and long-term swaps

⁽²⁾ Excluding any possible NPL sales