Global Analyst and Investor Day 2020

January 7, 2020

## 2020 Guidance Outlook

## 2020B

TL Loan Growth

FX Loan Growth (in USD)

Leverage

ROE

NIM (swap adj.)

Net fees&com. growth

Opex growth

Cost/income (1)

NPL

Net total CoC

High-teens

Low-single digit

> 8x

Mid-teens

≥4.0%

High-single digit

Mid-teens

≤34%

<6%

~ 200 bps

